

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

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*In the Matter of:*  
Gepp Post Office  
Gepp, Arkansas

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Docket No. A2011-60

**UNITED STATES POSTAL SERVICE NOTICE OF FILING**  
(September 14, 2011)

By means of Order No. 841 (September 8, 2011), the Postal Regulatory Commission docketed correspondence from a customer of the Gepp, Arkansas Post Office, assigning PRC Docket No. A2011-60 as an appeal pursuant to 39 U.S.C. § 404(d). That Order, at pages 2 and 5, set September 16, 2011 as the date by which “[t]he Postal Service shall file the administrative record regarding this appeal” or file any responsive pleading. This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Gepp, Arkansas Post Office and Continue to Provide Service by Highway Contract Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE  
By its attorneys:

Anthony F. Alverno  
Chief Counsel, Global Business

Michelle A. Windmueller

475 L'Enfant Plaza, S.W.  
Washington, D.C. 20260-1137  
(202) 268-2064; Fax -6279  
Michelle.A.Windmueller@usps.gov

GEPP Docket: 1364672 - 72538			
Item	Document		
1.	<u>Request/approval to study for discontinuance</u> (12/02/2010)	✓	
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>	✓	
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>	✓	
4.	<u>Highway map with community highlighted</u> (12/02/2010)	✓	
5.	<u>Eviction notice (if appropriate)</u> (12/15/2010)	✓	
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate)</u> (12/15/2010)	✓	
7.	<u>Post Office and community photos</u> (01/25/2011)	✓	
8.	<u>PS Form 150, Postmaster Workload Information</u> (01/31/2011)	✓	
9.	<u>Worksheet for calculating work service credit</u> (03/14/2011)	✓	
10.	<u>Window transaction record</u> (01/31/2011)	✓	
11.	<u>Record of incoming mail</u> (01/31/2011)	✓	
12.	<u>Record of dispatched mail</u> (01/31/2011)	✓	
13.	<u>Administrative postmaster/OIC comments</u> (01/01/1900)	✓	
14.	<u>Inspection Service/local law enforcement vandalism reports</u> (12/15/2010)	✓	
15.	<u>Post Office fact sheet</u> (01/31/2011)	✓	
16.	<u>Community fact sheet</u> (01/31/2011)	✓	
17.	<u>Alternate service options/cost analysis</u> (01/31/2011)	✓	
18.	<u>Form 4920, Post Office Fact Sheet</u> (03/14/2011)	✓	
19.	<u>Recomendation and Service Replacement Type</u> (02/11/2011)	✓	
20.	<u>Questionnaire instruction letter to postmaster/OIC</u> (12/02/2010)	✓	
21.	<u>Cover letter, questionnaire, and enclosures</u> (02/23/2011)	✓	
22.	<u>Returned customer questionnaires and Postal Service response letters</u> (02/23/2011)	✓	
23.	<u>Analysis of questionnaires</u> (03/09/2011)	✓	
24.	<u>Community meeting roster</u> (03/09/2011)	✓	

25.	<u>Community meeting analysis</u> (03/09/2011)	✓	
26.	<u>Community meeting letter</u> (03/09/2011)	✓	
27.	<u>Petition and Postal Service response letter (if appropriate)</u> (01/01/1900)	✓	
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate)</u> (07/19/2011)	✓	
29.	<u>Proposal checklist</u> (03/14/2011)	✓	
30.	<u>District notification to Government Affairs</u> (03/14/2011)	✓	
31.	<u>Instructions to postmaster/OIC to post proposal</u> (03/11/2011)	✓	
32.	<u>Invitation for comments exhibit</u> (03/14/2011)	✓	
33.	<u>Proposal exhibit</u>	✓	
34.	<u>Comment form exhibit</u> (05/18/2011)	✓	
35.	<u>Instructions for postmaster/OIC to remove proposal</u> (05/13/2011)	✓	
36.	<u>Round-date stamped proposals and invitations for comments from affected offices</u> (05/18/2011)	✓	
37.	<u>Notification of taking proposal and comments under internal consideration</u> (05/16/2011)	✓	
38.	<u>Proposal comments and Postal Service response letters</u> (05/18/2011)	✓	
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</u> ()	✓	
40.	<u>Analysis of comments</u> (05/18/2011)	✓	
41.	<u>Revised proposal (if appropriate)</u> (05/18/2011)	✓	
42.	<u>Updated PS Form 4920 (if appropriate)</u> (03/14/2011)	✓	
43.	<u>Certification of record</u> (06/01/2011)	✓	
44.	<u>Log of Post Office discontinuance actions</u> (06/01/2011)	✓	
45.	<u>Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales</u> (06/01/2011)	✓	
46.	<u>Headquarters' acknowledgment of receipt of record</u> (06/08/2011)	✓	
47.	<u>Final determination transmittal letter from Headquarters</u> (08/01/2011)	✓	
48.	<u>Instruction letter to postmaster/OIC on posting</u> (08/04/2011)	✓	

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12/02/2010DAVID CAMP  
DISTRICT MANAGER  
ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR01 congressional district.

Post Office Name: GEPP  
Zip+4 Code: 72538-9998  
EAS Level: 11  
Finance Number: 043438  
County: FULTON

Proposed Admin Office: VIOLA PO  
ADMIN Miles Away: 6.0  
Near Office Name: VIOLA PO  
Near Miles Away: 6.0

## Number of Customers:

Post Office Box: 41  
General Delivery: 0  
Rural Route (RR): 0  
Highway Contract Route (HCR): 189  
Intermediate RR: 0  
Intermediate HCR: 0  
City Delivery: 0  
Total Customers: 230

The above office became vacant when the postmaster retired on 10/01/2009.

Post Office is vacant, postal rental property has been foreclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

MARK MERRITT  
Manager, Post Office Operations

Approval to Study for Discontinuance:

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DAVID CAMP  
DISTRICT MANAGER  
ARKANSAS PFC

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12/02/2010  
DATE*cc: Area Manager, Public Affairs and Communication*





NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 12/15/2010  
Fax No: (650) 577-5059



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 12/15/2010  
Fax No: (650) 577-5059



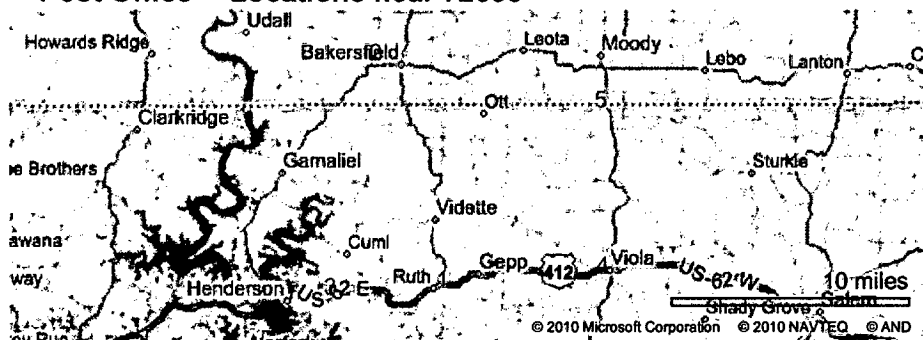
A service of



# Post Office™ Locations

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## Post Office™ Locations near 72538



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- |   |  |   |
|---|--|---|
| <p>1 <b>Post Office™</b><br/><b>Location - GEPP</b><br/>17971 HIGHWAY 62<br/>W<br/>GEPP, AR 72538-9998<br/>(800) ASK-USPS<br/>(800) 275-8777<br/>(870) 458-2003</p> <p>4.0 mi</p>           | <p><b>Business Hours</b><br/>Mon-Fri<br/>8:00am-12:00pm<br/>12:30pm-4:15pm<br/>Sat<br/>9:00am-10:00am<br/>Sun<br/>closed</p> | <p><b>Services</b><br/><b><u>PO Boxes Online</u></b></p> <p>Service hours may vary. Please<br/>check link for business hours.</p> |
| <p>2 <b>Post Office™</b><br/><b>Location - BAKERSFIELD</b><br/>200 W MAIN ST<br/>BAKERSFIELD, MO<br/>65609-9998<br/>(800) ASK-USPS<br/>(800) 275-8777<br/>(417) 284-3263</p> <p>6.6 mi</p>  | <p><b>Business Hours</b><br/>Mon-Fri<br/>8:00am-12:00pm<br/>12:30pm-4:15pm<br/>Sat<br/>9:00am-11:00am<br/>Sun<br/>closed</p> | <p><b>Services</b><br/><b><u>PO Boxes Online</u></b></p> <p>Service hours may vary. Please<br/>check link for business hours.</p> |
| <p>3 <b>Post Office™</b><br/><b>Location - HENDERSON</b><br/>13091 HIGHWAY 62 E<br/>HENDERSON, AR<br/>72544-9998<br/>(800) ASK-USPS<br/>(800) 275-8777<br/>(870) 488-5175</p> <p>6.7 mi</p> | <p><b>Business Hours</b><br/>Mon-Fri<br/>7:00am-11:30am<br/>12:30pm-3:30pm<br/>Sat<br/>8:30am-10:30am<br/>Sun<br/>closed</p> | <p><b>Services</b><br/><b><u>PO Boxes Online</u></b></p> <p>Service hours may vary. Please<br/>check link for business hours.</p> |
| <p>4 <b>Post Office™</b><br/><b>Location - VIOLA</b></p>  | <p><b>Business Hours</b><br/>Mon-Fri</p>   | <p><b>Services</b><br/><b><u>PO Boxes Online</u></b></p>  |

9971 HIGHWAY 62 W  
 VIOLA, AR 72583-  
 9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (870) 458-2204

7.1 mi

7:30am-12:00pm  
 1:00pm-4:00pm  
 Sat  
 9:00am-11:00am  
 Sun  
 closed

Service hours may vary. Please  
 check link for business hours.

5 **Post Office™**  
**Location - MOODY**  
 14335 STATE RTE E  
 MOODY, MO 65777-  
 9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (417) 284-3077

7.2 mi

**Business Hours**  
 Mon-Sat  
 10:30am-12:30pm  
 Sun  
 closed

**Services**  
PO Boxes Online

Service hours may vary. Please  
 check link for business hours.

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### Post Office™ Locations near 72538

#### By City

GEPP      BAKERSFIELD      HENDERSON      VIOLA      MOODY

#### By ZIP Code

65609   72544   72583   65777   72537   72531   72623   65626   72578   65760  
72519   72528   72576   72653   65790   72585   72565   72566   72658   72539

### People and Business Search Find people and businesses at [WhitePages.com](http://WhitePages.com)

#### People Search

Search for a person and  
 perform a reverse lookup  
 on phone numbers and  
 addresses.

#### Business Search

Search for a business by name or  
 category nationwide.

#### Reverse Phone Number

See who is calling you

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Google maps

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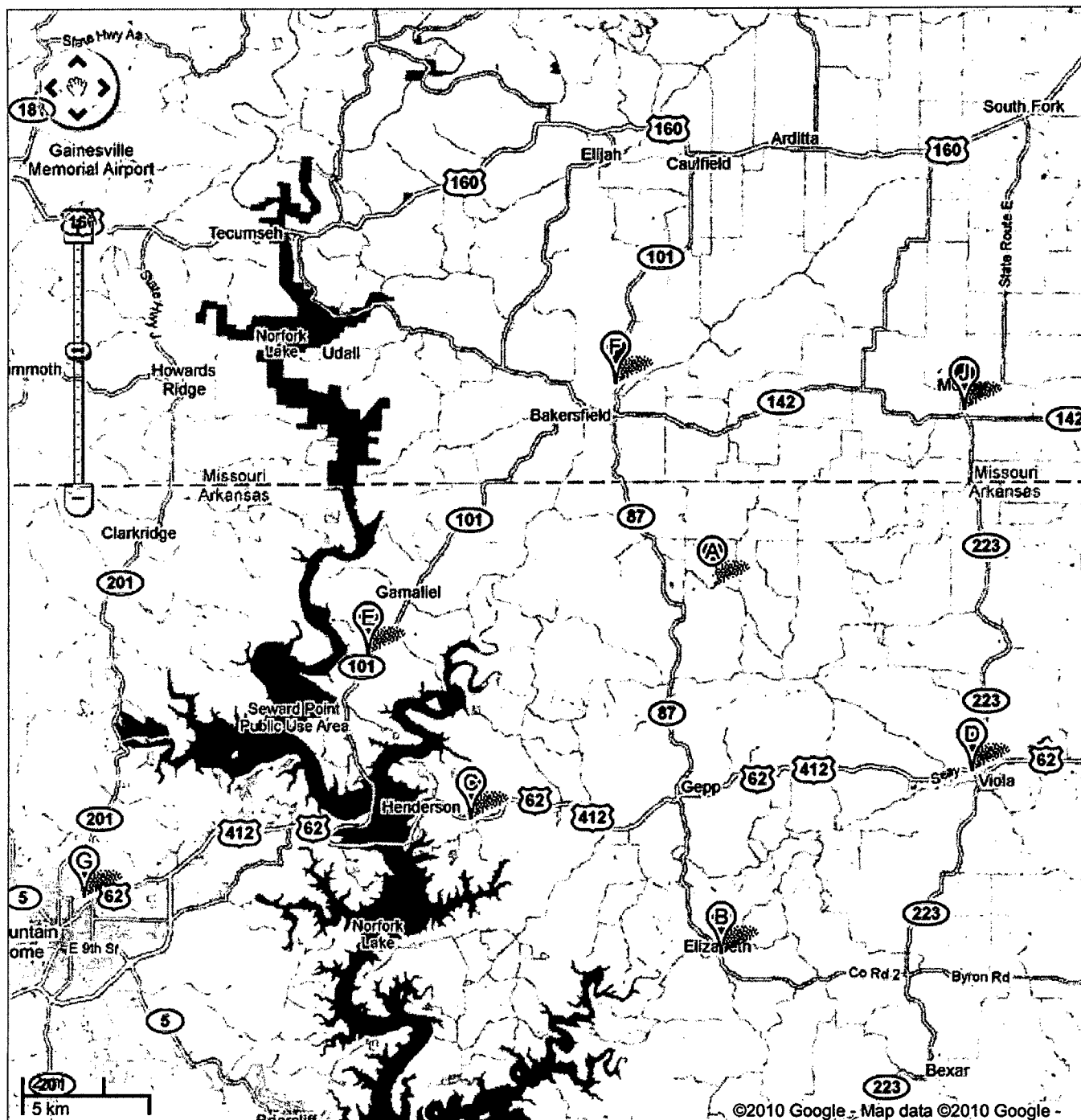
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[Local Post Offices](#) - [yellowpages.com](#) - Find local post offices & postal services at [YELLOWPAGES.COM](#) [Springfield](#)

**A. US Post Office**

17971 Highway 62 W, Gepp, AR -  
(870) 458-2003  
1 review

**B. US Post Office**

4506 Elizabeth Road, Elizabeth, AR -  
(870) 458-2093  
1 review

C. **US Post Office**

13091 Highway 62 E, Henderson, AR -  
(870) 488-5175  
1 review

D. **US Post Office**

9971 Highway 62 W, Viola, AR -  
(870) 458-2204

[Report a problem](#)

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To see all the details that are visible on the screen, use the "Print" link next to the map.



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Eviction Notice

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**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4231

Date: 09/08/2011  
Fax No: (650) 577-5059



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**Building Inspection Report**

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**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4231

Date: 09/08/2011  
Fax No: (650) 577-5059



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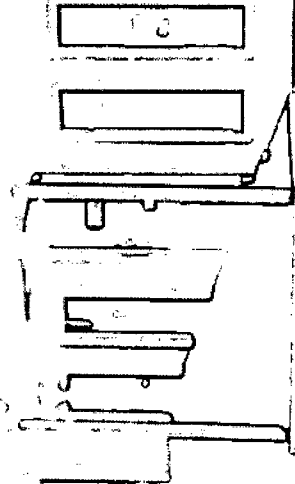
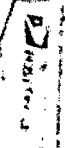
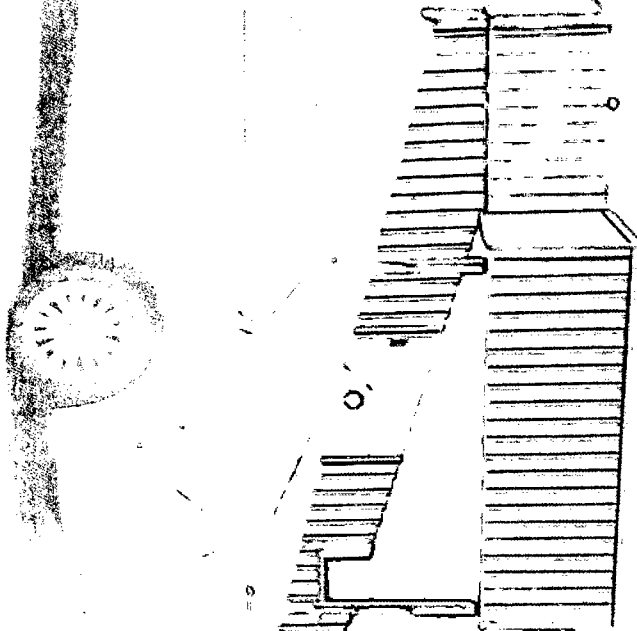
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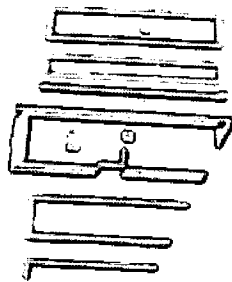
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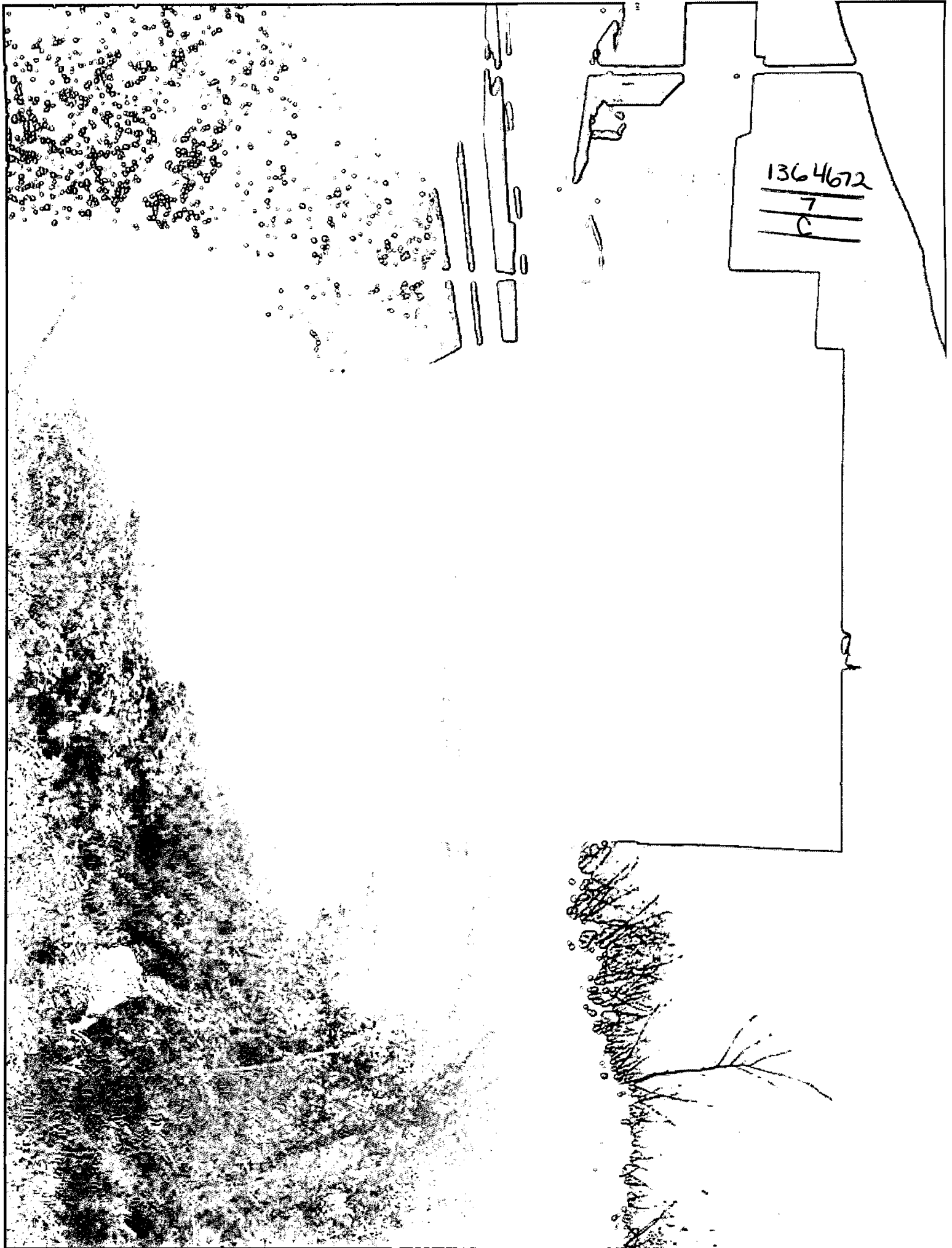
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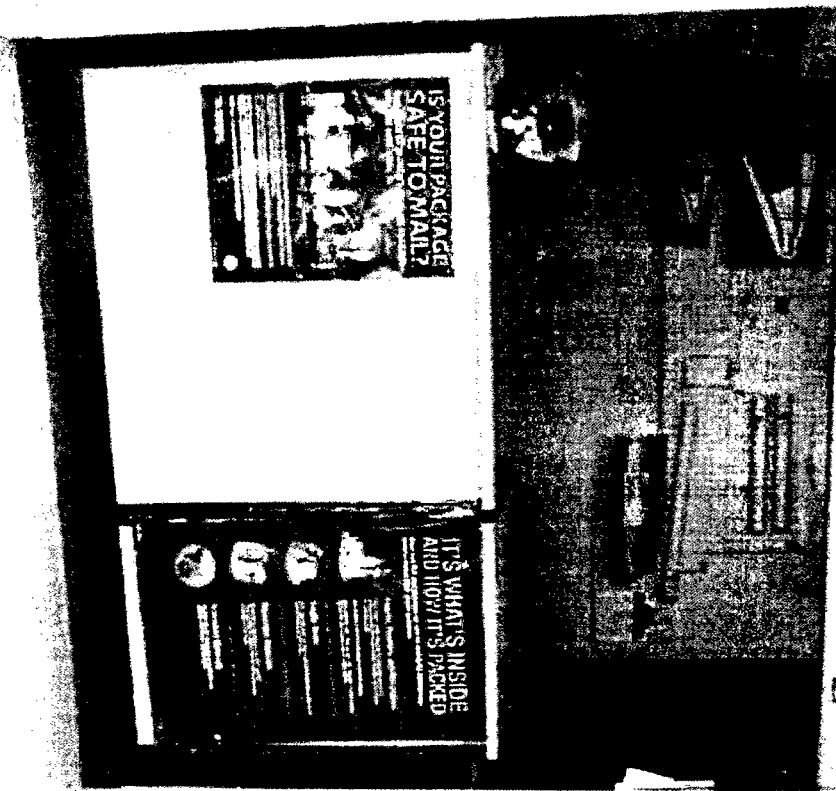
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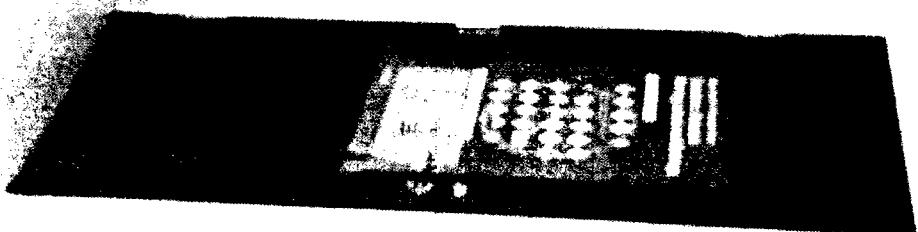


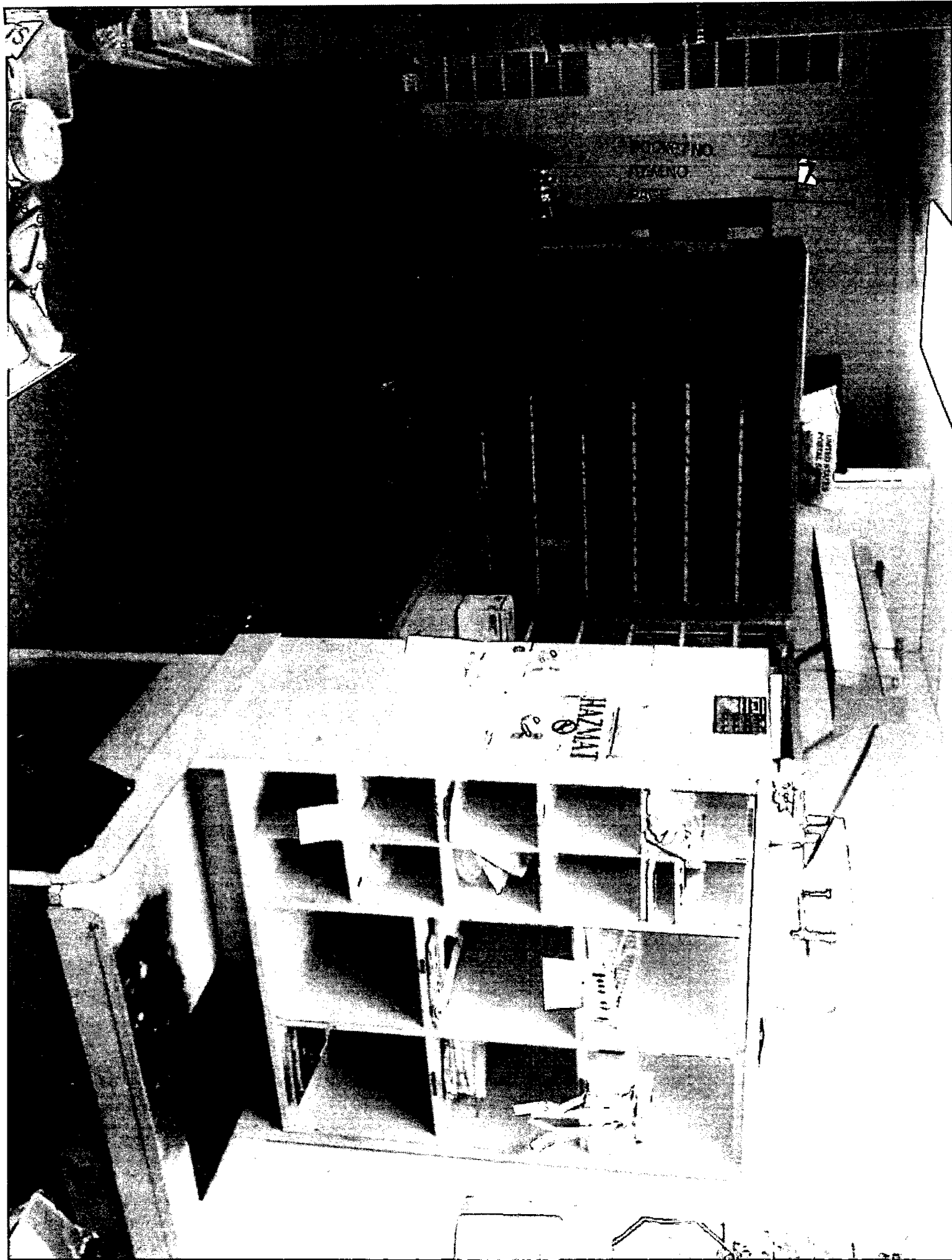




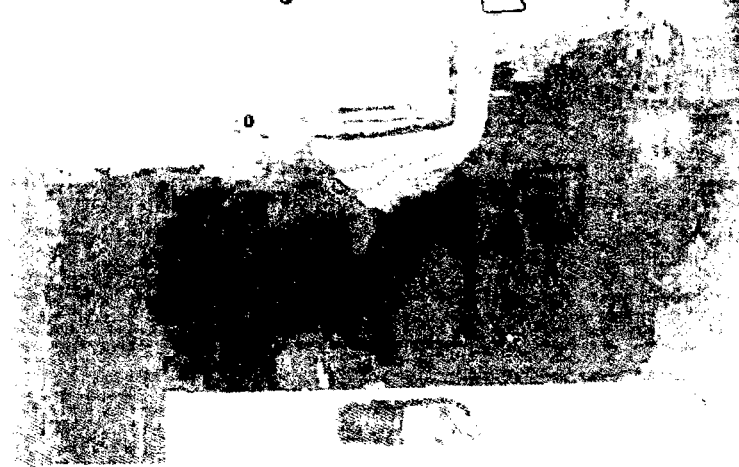
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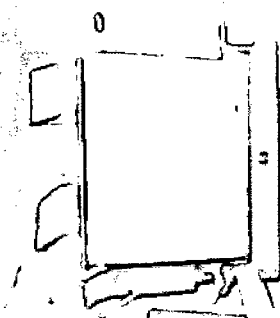
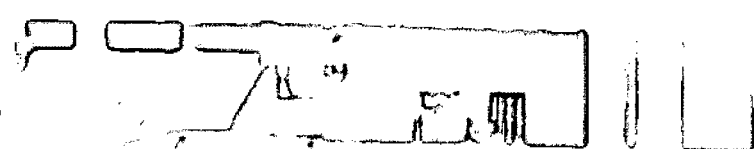




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**PS Form 150, Postmaster Workload Information**

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Post Office, State & Zip Code GEPP, AR 72538		Postmaster's Signature KP1PKD	Date 02/04/2011
District Office, State & Zip Code ARKANSAS PFC, AR 72205		District Manager's Signature KHRGFT	Date 01/31/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1. Current Office Level			11
2. Finance Number		(1-6)	043438
3. General Delivery Families Served		(7-9)	0
4. Post Office Boxes/Call Boxes Rented		(10-15)	41
5. Possible City Deliveries		(16-20)	0
6. Administrative Rural Boxes Served		(21-25)	0
7. Intermediate Rural Boxes Served		(26-30)	0
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-35)	0
9. Administrative Highway Contract/Star Route Boxes Served		(36-39)	189
10. Intermediate Highway Contract/Star Route Boxes Served		(40-43)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices		(44-47)	0
12. Number of Carrier Stations/Branches		(48-49)	0
13. Number of Finance Stations/Branches		(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices		(52-53)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)		(54)	N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)		(55-56)	0
16. Does Office Perform Outgoing Distribution for Other Offices?		(57)	N
17. Does Office Perform Incoming Distribution for Other Offices?		(58)	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?		(60)	N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?		(61)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(63)	N
23. Is Postmaster Lessor for Government Owned Building?		(64)	N
24. Does Office Have MPLSM/SPLSM?		(65)	N
25. Does Office Distribute Food Stamps?		(65)	N

**PS Form 150, Postmaster Workload Information**

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	41	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	189	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

**Instructions**

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, *Carrier Route Report*, for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal employees.
  - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
  - (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

**Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)**

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cuSng, facing and cancelling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?



## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: GEPP PO  
Office Zip+4: 72538 -9998 District: ARKANSAS PFC

## Activity WSCs

General Delivery Families Served (Item 3, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150) .....	<u>43</u>	X 1.0	=	<u>43</u>
Possible City Deliveries (Item 5, PS Form 150) .....	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) .....	<u>189</u>	X 1.0	=	<u>189</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs .....				<u>232</u>

## Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>31</u> units	=	<u>15.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>7.75</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>40.81</u>

Activity WSCs 232 + Revenue WSCs = 40.81 Base WSCs 272.81 = EAS Grade 11Previous evaluation: EAS grade 11Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JACKIE STUBITSCH

JACKIE.M.STUBITSCH@USPS.GOV

Printed Name

Signature

ARKANSAS PFC District Review Coordinator

12/02/2010

Title

Date

**Window Transaction Survey**

Docket: 1364672  
Page Nbr: 10

**Window Transaction Survey**

PO Name: GEPP ZIP+4: 72538 - 9998 Completed By: JACKIE STUBITSCH  
Survey Period: 12/04/2010 through 12/17/2010

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)	
Sat - 12/04	2	1	0	0	0	0	1	0	
Sun - 12/05	0	0	0	0	0	0	0	0	
Mon - 12/06	3	5	0	0	0	2	1	0	
Tue - 12/07	4	2	0	0	0	1	1	0	
Wed - 12/08	8	2	1	0	0	1	2	0	
Thu - 12/09	3	3	0	0	0	1	0	0	
Fri - 12/10	8	6	0	0	1	2	0	0	
Sat - 12/11	3	0	0	0	0	0	1	0	
Sun - 12/12	0	0	0	0	0	0	0	0	
Mon - 12/13	9	5	0	0	1	3	0	0	
Tue - 12/14	12	16	0	0	0	0	3	0	
Wed - 12/15	12	5	0	0	0	1	0	0	
Thu - 12/16	6	6	0	0	0	4	0	0	
Fri - 12/17	7	8	0	0	0	0	0	0	
TOTALS	77	59	1	0	2	15	9	0	
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188	
Daily Average	5.0	5.3	0.2	0.0	0.5	2.2	1.3	0.0	
Average Number Daily Transactions:			13.6			Average Daily Retail Workload in Minutes:			14.5

**Survey of Incoming Mail**

Docket: 043438

Page Nbr: 11

**Survey of Incoming Mail**  
(Record in Pieces)

Post Office Name and Zip+4

GEPP 72538 - 9998

Dates Recorded

12/04/2010 through 12/17/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/04	227	152	90	30	3	4	5	0
Sun - 12/05	0	0	0	0	0	0	0	0
Mon - 12/06	360	76	70	0	6	9	11	0
Tue - 12/07	454	38	115	60	0	2	6	0
Wed - 12/08	284	38	80	20	2	9	3	0
Thu - 12/09	360	379	70	100	3	8	5	0
Fri - 12/10	303	18	70	80	2	17	4	0
Sat - 12/11	265	303	100	40	7	10	3	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	700	57	185	70	12	10	1	0
Tue - 12/14	417	341	20	50	2	1	4	0
Wed - 12/15	492	19	90	20	3	9	3	0
Thu - 12/16	360	19	110	10	6	13	5	0
Fri - 12/17	265	209	100	0	4	5	6	0
TOTALS	4,487	1,649	1,100	480	50	97	56	0
Daily Average	373.9	137.4	91.7	40.0	4.2	8.1	4.7	0.0

Signature of Person Making Count:

JACKIE STUBITSCH

Printed Name:

JACKIE.M.STUBITSCH@USPS.GOV

Date:

01/31/11**Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

# Survey of Dispatched Mail

Docket: 1364672

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Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4

GEPP 72538 - 9998

Dates Recorded

12/04/2010 through 12/17/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/04	27	0	0	0	0	0	0	0
Sun - 12/05	0	0	0	0	0	0	0	0
Mon - 12/06	148	0	0	0	1	3	0	0
Tue - 12/07	231	0	0	0	0	0	0	0
Wed - 12/08	353	0	0	0	1	1	0	0
Thu - 12/09	46	0	0	0	1	1	0	0
Fri - 12/10	35	0	0	0	4	0	0	0
Sat - 12/11	455	0	0	0	1	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	498	0	0	0	12	1	0	0
Tue - 12/14	351	0	0	0	10	4	0	0
Wed - 12/15	457	0	0	0	5	0	0	0
Thu - 12/16	135	0	0	0	6	1	0	0
Fri - 12/17	265	0	0	0	11	0	0	0
TOTALS	3,001	0	0	0	50	11	0	0
Daily Average	250.1	0.0	0.0	0.0	4.2	0.9	0.0	0.0

Signature of Person Making Count:

JACKIE STUBITSCH

Printed Name:

JACKIE.M.STUBITSCH@USPS.GOV

Date:

01/31/11



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01/01/1900

OIC/POSTMASTER

SUBJECT: GEPP Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the GEPP Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the GEPP Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 01/15/1900. This information will be entered into the official record for public viewing.

Post Office Box	<u>43</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>189</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>232</u>

If you have any comments on alternate means of providing services to the GEPP customers, please provide them below:

no comments provided

JACKIE STUBITSCH  
Post Office Review Coordinator

Comments:

The property this modular post office occupies, has been foreclosed on. The Henderson Post Office is 6.7 miles away and the Viola Post Office is 7.1 miles away.

cc: Official Record



---

12/15/2010

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the GEPP Post Office, 72538 - 9998, located in FULTON County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH  
Post Office Review Coordinator  
ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

no response received

cc: Official Record

# Post Office Survey Sheet

Docket: 1364672

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## Post Office Survey Sheet

Post Office Name	<u>GEPP</u>	ZIP+4	<u>72538-9998</u>
Congressional District	<u>AR01</u>	Date	<u>01/31/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

the property that we lease has been foreclosed on

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? exp 08/31/2017 no 30-day clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

no

5. List potential CPO sites.

none

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

postmaster position is vacant, no career employees

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Received 8:00 72566 Dispatched 3:30 72566 no collection box/lock pouch

How Post Office boxes are installed? 128

How Post Office boxes are used? 43

What are the window service hours? 08:00 - 16:15 M-F

09:00 - 10:00 S

What are the lobby hours? 8:00 - 16:15 M-F

9:00 - 10:00 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

no

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? none	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. n/a	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?  	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	/
b.	Will this change result in the route being overburned?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	0, box 12 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  	



**Community Survey Sheet**

Docket: 1364672

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**Community Survey Sheet**

Post Office Name	<u>GEPP</u>	ZIP+4	<u>72538-9998</u>
Congressional District	<u>AR01</u>	Date	<u>01/31/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

Fulton Co

Police protection provided by:

Fulton County Sheriff's Office

Fire protection provided by:

Gepp Fire Dept

School location:

Viola Public Schools

2. What population growth is expected? (Please document your source)

Post Office Name: Gepp, AR ZIP Code: 72538 Total Population: Total Households: 2010 396 2010 164 2015 413 2015 172  
Projected Annual Household Growth Rate: 0.96% Facility Planning 2010 Dataset <http://56.72.29.105/req/GrowthResults10.cfm>

3. What residential, commercial, or business growth is expected? (Please document your source)

Population Growth Gepp, AR 72538 Arkansas United States 2009 Population 309 2,882,647 306,069,955 Population Change Since 1990 12% 23% 23% Population Change Since 2000 7% 8% 9%  
[http://www.clrsearch.com/72538\\_Demographics/Population\\_Growth\\_Statistics](http://www.clrsearch.com/72538_Demographics/Population_Growth_Statistics)

History. (Are there any special historical events related to the community?)

Are there any special community events to consider?

- 4.

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

none

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

farmers and retirees

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

- 6.

Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

none

# Highway Contract Route Cost Analysis Form

Docket: 1364672

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## Highway Contract Route Estimated Cost for Alternative Service

Office Name: GEPP

Office Zip+4: 72538 -9998

District: ARKANSAS PFC

1. Enter the number of additional  
boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional  
miles to be added to the route 0.00 x 10.40 hours per year 0.00

**Total time added to the route** 0.00

3. Enter the HCR hourly rate  
(Contact Area Manager, Purchasing/Contracting  
Officer) 0.00

**Total additional compensation (HCR hourly rate x total time added to the route)** 0.00

# Rural Route Cost Analysis Form

Docket: 1364672

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## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: GEPP  
Office Zip+4: 72538 -9998 District: ARKANSAS PFC

1. Enter the number of additional boxes to be added to the rural route 0

2. Enter the number of additional miles to be added to the route 0.00

**Total (additional boxes x volume factor)** 0.00

3. Enter the number of additional boxes to be added to the rural route	<u>0</u>		
Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
Regular Non-L route boxes	<u>0.00</u>	x 2.00 Min	<u>0.00</u>

**Total additional box allowance** 0.00

4. Enter the number of additional daily miles to be added to the rural route	<u>0.00</u>	x 12 Mileage Standard	<u>0.00</u>
--	-------------	-----------------------	-------------

**Total additional minutes per week (miles carried to two decimal places)** 0.00

5. Total additional annual minutes (additional minutes per week year)	<u>0.00</u>	x 52 Weeks	<u>0.00</u>
---	-------------	------------	-------------

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>0.00</u>	/ 60 Minutes	<u>0.00</u>
---	-------------	--------------	-------------

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	<u>0.00</u>		
--	-------------	--	--

**Total Annual Cost (additional annual hours x rural cost per hour)** 0.00

8. Enter lock pouch allowance (if applicable)		<u>0.00</u>
---	--	-------------

**Total annual cost for alternate service (annual cost minus lock pouch allowance)** 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/09/2011																								
2. Post Office Name GEPP		3. State and ZIP + 4 Code AR, 72538-9998																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County FULTON	7. Congressional District AR01																									
8. Reason for Proposal to Discontinue Post Office is vacant, postal rental property has been foreclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 10/01/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:00 - 12:00, 12:30 - 16:15 Sat 09:00 - 10:00 Total Window Hours Per Week a. Lobby Time M-F 8:00 - 16:15 Sat 9:00 - 10:00 37.25																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 41 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 189 f. Total 230 g. No. Receiving Duplicate Service 5 h. Average No. Daily Transactions 13.60		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>511</td> <td>250</td> </tr> <tr> <td>b. Newspaper</td> <td>131</td> <td>0</td> </tr> <tr> <td>c. Parcel</td> <td>12</td> <td>5</td> </tr> <tr> <td>d. Other</td> <td>4</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>658</td> <td>255</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	511	250	b. Newspaper	131	0	c. Parcel	12	5	d. Other	4	0	e. Total	658	255	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	511	250																										
b. Newspaper	131	0																										
c. Parcel	12	5																										
d. Other	4	0																										
e. Total	658	255																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 32,609 \$ 21,431 \$ 19,216	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 03/31/2017 Annual Lease \$ 1200 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain: the modular building site has been foreclosed - no eviction date as yet																												
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed):																										
		Name VIOLA PO EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 07:30 16:00 SAT 09:00 11:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 66																										
18. Businesses in Service Area: No: 35		20. Nearest Post Office (if different from above):																										
Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrabie Cattle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chef-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltop Real Estate, J&J Lawncare, Boatell, Divebiss Dairy Co., Alph Baking Co.		Name VIOLA PO EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 07:30 16:00 SAT 09:00 11:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 66																										
21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171																								
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171		Location LITTLE ROCK, AR																								

**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 03/09/2011  
Fax No: (650) 577-5059

12/02/10

OIC/POSTMASTER

SUBJECT: GEPP Post Office

Enclosed are questionnaires addressed to customers of the GEPP Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 12/18/10 for further review.

Jackie Stubitsch  
Post Office Review Coordinator  
Enclosures



02/23/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the GEPP Post Office retired on 10/01/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 13.60 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at GEPP may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the VIOLA PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the VIOLA PO, located 6.0 miles away. Hours of service at this office are 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Highway Contract Route Service. Please return the enclosed questionnaire by 03/08/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on 03/08/2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

MARK MERRITT  
Manager, Post Office Operations  
420 Natural Resources Dr  
Little Rock, AR, 72205-4100

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate),  
Summary of Post Office change regulations

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



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C

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

---

Address:

---

Telephone:

---

Date:

---

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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03/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GEPP Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the GEPP Post Office should be pursued, a formal proposal will be posted in the GEPP Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

Mark Merritt  
Manager, Post Office Operations  
420 Natural Resources Dr  
Little Rock, AR, 72205-4100



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |

## Other Postal Services

- |                                  |                              |                             |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

## Nonpostal Services

- |   |   |                             |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

By coming to the house

- |                                |                              |                             |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

if I go to Salem 20 mi from me  
or Vista 7 mi

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒
- ☒
- ☐
- ☐
- ☒

Shopping Salem  
Personal needs \_\_\_\_\_  
Banking Buy mail  
Employment no longer able to work  
Social needs \_\_\_\_\_

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

What choice is there

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: \_\_\_\_\_

**AARP**

Address: \_\_\_\_\_

Ms. Minnie Rogers  
602 Dove Rd.  
Gepp, AR 72538

Telephone: \_\_\_\_\_

Date: 2-25-11

Please include any additional comments below:

It took a long time to get the  
Gepp PD an a mail delivery  
to my home. I am 86 yrs old an  
depend on the Gepp post office  
to send me stamps an pack up mail  
from my home. The Gepp office  
serves the Rural area an does  
a great job of it Why now  
Viola would not help before  
a Bad choice to close Gepp



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson / on way to Mt. Home

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

MT Home, ~~Salem~~



Personal needs

MT Home



Banking

MT Home



Employment



Social needs

MT Home

esse' unity?



Yes

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Celeny Salley

Address:

P.O. Box 63 / 1466 ~~St~~ Hank Ridge RD

Telephone:

458-2433

Gepp

Date:

2-25-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson ARKANSAS POST OFFICE IN BARTER COUNTY

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Kristofer SANCHEZ

Address: 126 TIMBERLAND DR. GEPP AR 72538

Telephone: 870-321-0958

Date: 02-24-2011

Please include any additional comments below:





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Mountain Home / West Plains



Personal needs Mountain Home



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: Cornita Shrable

Address: 3675 Hwy 87 N. Sepp, AR.

Telephone: 870-458-2867

Date: 2-24-2011

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>Mtn. Home, West Plains</u>
<input type="checkbox"/>	Personal needs	<u>Mtn Home, West Plains</u>
<input type="checkbox"/>	Banking	<u>Salem</u>
<input type="checkbox"/>	Employment	<u>Mtn Home</u>
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Danny + Ellen Shrable

Address: 5046 Hwy 87N Gepp Ar. 72538

Telephone: 870-458-2843

Date: 2-25-11

Please include any additional comments below:

*We have a lot of older people in our community that probably couldn't go to another post office to get their mail and postal supplies.*



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

---

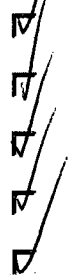
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

1 in Missouri one at Henderson

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Donald & Penny Shrable

Address:

1254 Hwy 87 N Gepp, AR 72538

Telephone:

870-656-1808 870-371-1241

Date:

March 1, 2011

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Karen Shrable

Address:

18718 Hwy 62 W

Telephone:

458-2505

Date:

2/24/11

Please include any additional comments below:





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

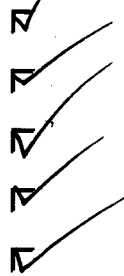
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Heather, Viola, but would like much more to use the local Post Office here at Gepp

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Mtn. Home, Viola, Salem, West Plains, MO

Personal needs " "

Banking Viola Salem

Employment Retired

Social needs Yes the Gepp Post Office is used for social needs. Converse with other people

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

At the present time, there is not a business

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

May Ray E. Goreau Schrabbe

Address:

51 Vidette Rd. Gepp, AR 72538

Telephone:

870-458-2894

Date:

3-8-2011

Please include any additional comments below:

Please leave our Post Office here.  
We really do need it badly. Thank you



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Salem, AR

☒

Personal needs

Salem, AR

☒

Banking

Salem, AR

☐

Employment

☐

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☒

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Nell Marie Shrable

Address:

369 Shady Crest Trail Gepp, AR 72538

Telephone:

870 - 458 - 2370

Date:

3/1/11

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO  
Pass Henderson  
Post office on way to work

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mountain Home



Personal needs

11

11



Banking

11

11



Employment

11

11



Social needs

11

11

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Patrick Shrable

Address:

18954 Hwy 62 W. Gepp, AR 72538

Telephone:

870-421-6988

Date:

3-1-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                                |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>             |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>             |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>             |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/>  |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>             |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> When needed |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> When needed |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/>  |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/>  |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Ray and Lisa Shrable

Address:

2919 HWY 87N Gepp AR

Telephone:

Date:

3/8/11

Please include any additional comments below:





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*Shopping*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mountain Home, Ar



Personal needs

Mountain Home, Ar



Banking

Salem, Ar.



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Wayne & Mary Shrable

Address:

19383 Hwy 62 W. Geff, Ar. 72538

Telephone:

870-458-3141

Date:

2-26-2011

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I can but would be undandy.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Carol Simpson

Address:

P.O. Box 93 Lepp Ar 72538

Telephone:

870-458-2626

Date:

03-08-2011

Please include any additional comments below:

It would be a very unhandy thing to not have a post office box.



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**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

**Postal Services**

Daily Weekly Monthly Never

- |  |                                     |                          |                                     |                                     |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

**Nonpostal Services**

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Sharon Stone

Address:

912 Twin Oaks Lane

Telephone:

870-458-2405

Date:

2/28/11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

*Retired*

☐

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

*Joyd Sullin*

Address:

*364 Shady Crest trail Gepp ark 72538*

Telephone:

*870-458-2207*

Date:

*3-2-2011*

Please include any additional comments below:

*Burden on all of the old people in this  
part of the county*





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

mtw Home



Personal needs

Mtw Home



Banking

Mtw Home



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Roger Sullins

Address:

15019 Hwy 62 E Gepp, Ar. 72538

Telephone:

870-488-5486

Date:

2-25-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

---

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Salem, Or. or mtn. Home</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Beauty Shop - Viola</u>
<input checked="" type="checkbox"/>	Banking	<u>Viola and Salem</u>
<input type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	<u>Church - Supp</u>

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Cecil J. Salbust, Jr. Frances M. Salbust

Address: 1208 CR 228

Telephone: 870-488-5354

Date: 2-28-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson, AL 72544

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mt. Home, AL



Personal needs

Mt Home, AL



Banking

Mt Home, AL



Employment



Social needs

Bakusfield, MO,

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: DONNIE G WALKER

Address: 897 CK 228 Shipp. AL 36538

Telephone: 800-488-5273

Date:

2/24/11

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never	Occasionally
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

Mn.  
Home

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Ricky and Carolyn Walker

Address:

165 Horseshoe Trl.

Telephone:

870-421-1527

Date:

2/25/11

Please include any additional comments below:





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Mountain Home / West Plains
<input checked="" type="checkbox"/>	Personal needs	Mountain Home / West Plains
<input type="checkbox"/>	Banking	Internet
<input type="checkbox"/>	Employment	Retired
<input type="checkbox"/>	Social needs	Neighborhood

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Marilyn J. Zervst

Address: 841 Hwy 87 N, Gepp, AR 72538

Telephone: 847-209-3865

Date: 3-8-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never	Seldom
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson - I live in Henderson with a Gepp address. I very seldom travel in the direction to the Gepp post office. It's useless to me. I'm for closing some of the smaller one to help get postage rates down. Why do we need a post office every 5 miles. Between Mt Home & Salem, there is a post office at Henderson, Gepp, Elgin and Viola. Having an address from a different county has caused issues for me over the years.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>mtn Home</u>
<input type="checkbox"/>	Personal needs	<u>mtn Home</u>
<input type="checkbox"/>	Banking	<u>mtn Home</u>
<input type="checkbox"/>	Employment	<u>mtn Home</u>
<input type="checkbox"/>	Social needs	<u>mtn Home</u>

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name: Welma Carter

Address: 713 CR 48

Telephone: 870-488-5240

Date: 2-24-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Use Henderson Post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

MT. Home



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Marian Lane

Address:

14832 Hwy 62 E. Gepp. AR. 72538

Telephone:

Date:

2/25/11

Please include any additional comments below:



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**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

**Postal Services**

Daily Weekly Monthly Never

- |  |                          |                          |                                     |                                     |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

**Nonpostal Services**

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping Mountain Home Ar West Plains Mo

☒

Personal needs Ditto

☒

Banking Mountain Home Ar

☒

Employment West Plains Mo

☒

Social needs Mountain Home Ar / West Plains Mo

4. Do you currently use local businesses in the community?

☐

Yes

☒

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☒

Favorable

☐

Unfavorable

☐

No Opinion

Name: Jeff Robinson

Address: 151 Mark Lane Gepp Ar

Telephone: 870 421 3370

Date: 27 Feb 2011

Please include any additional comments below:





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

shopping + doctors office  
7747 Home Ave.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

~~5552~~ Rudy Young

Address:

1532 Woodside Rd Gepp, Wn. 72538

Telephone:

458 2445

Date:

3-8-2011

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>MOUNTAIN HOME AR</u>
<input type="checkbox"/>	Personal needs	<u>//</u>
<input type="checkbox"/>	Banking	<u>//</u>
<input type="checkbox"/>	Employment	<u>//</u>
<input type="checkbox"/>	Social needs	<u>//</u>

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name: RODERICK WISEMAN

Address: 239 TIMBERLAND DR

Telephone: 870-321-6548

Date: 2-25-11

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

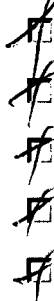
If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Lyn Cotter

Address:

281 Rooster Trail

Telephone:

870-488-5452

Date:

2-24-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                   | Monthly                  | Never                               |   |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|---|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> <i>Occasionally</i> |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/>                     |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/>                     |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |   |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |   |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |   |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |   |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> <i>1 time</i>       |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/>                     |

## Other Postal Services

- |                                  |                          |   |    |
|----------------------------------|--------------------------|---|----|
| a. Entering permit mailings      | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

## Nonpostal Services

- |   |                          |   |    |
|---|--------------------------|---|----|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- |                                |                          |   |    |
|--------------------------------|--------------------------|---|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| e. Other                       | <input type="checkbox"/> | YES <input type="checkbox"/>            | NO |

If yes, please explain:

Purchased ARKANSAS RAZORBACK GIFT ITEMS

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                          |   |    |
|--------------------------|---|----|
| <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
|--------------------------|---|----|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Mountain Home</u>
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Myrle Cruse

Address: 638 Road Runner Road

Telephone: 870 458 2943

Date: 2/24/2011

Please include any additional comments below:





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

Salem, AR

☒

Employment

St Prison, Calico Rock

☐

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Joey Denwalt

Address:

1205 Ridette Rd

Gepp, AR 72538

Telephone:

870-421-87140

Date:

2/25/11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☒

Banking

Salem, AR

☐

Employment

Henderson, AR

☐

Social needs

local

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Amyllis Dewalt

Address:

379 Ridette Rd

Gepp, AR 72538

Telephone:

870-458-2547

Date:

2/25/11

Please include any additional comments below:



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Salem & Mt Home, AR
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	Salem, AR
<input checked="" type="checkbox"/>	Employment	Henderson, AR
<input checked="" type="checkbox"/>	Social needs	Gepp

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Focus Sales & Mktg

Address: 1241 Vidette Rd Gepp, AR

Telephone: 870-488-5455

Date: 2/25/11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

---

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Edmond And Eloise Fore

Address: 1621 Woodside Rd Gepp, Ark. 72538

Telephone: 870-458-3800

Date: 3-8-11

Please include any additional comments below:





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

- GEPP CARRIER, HAVE 3 hardships, I am the  
SENIOR CUSTOMERS. about of way for
- |                                |   |  |
|--------------------------------|---|--|
| d. Using public bulletin board | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

pass thru BAKERSFIELD on way to mtu. Home or  
WEST PLAINS shopping.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Michael FORE

Address: 2912 LITTLE CREEK RD GEPP AR 72538

Telephone: 870-458-2050

Date: 3-7-11

Please include any additional comments below:

SAVE FOR MEETING.



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

pick up & drop off things for grandparents

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☒ Employment  
☒ Social needs

Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Brittney Fowler

Address:

441 Hawk Ridge Rd Gepp AR, 72538

Telephone:

870-371-0266

Date:

2/24/11

Please include any additional comments below:

I do not wanna see our community lose our post office. If the office is changed to a different location in Gepp that would be fine. If loss of post office that means change in address also. I live close to my grandparents & sister and all three households ~~would~~ love our mail man. He is always friendly & always helps if theres a problem.



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

- |  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters - <i>not del daily but 2 or 3 times a week</i>  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Approximately once a week for shopping

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Mt. Home
<input checked="" type="checkbox"/>	Personal needs	Mt. Home
<input type="checkbox"/>	Banking	online
<input type="checkbox"/>	Employment	retired
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Daniel + Marlene Helsingers

Address:

84 Timberland Dr. - Gepp, AR

Telephone:

870-458-2700

Date:

2/26/11

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

one at Vida, Henderson, but wouldn't be able to keep the one here at Gepp. WE NEED it more badly.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mtn. Home, Viola, Salem



Personal needs

"

"



Banking

Viola, AR



Employment



Social needs

Gepp

4. Do you currently use local businesses in the community?



Yes

☒ No

At the present time, there are no local businesses

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Gepp Fire Dept.

Address:

P.O. Box 94, Gepp, AR 72538

Telephone:

870-458-2096

Date:

3-8-2011

Please include any additional comments below:

Please leave our post office here at Gepp. We need it very badly.





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

One in ~~the~~ city of me home if I work that day

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒  
☒  
☒  
☒  
☐

Shopping mt home  
Personal needs mt home  
Banking Bakersfield  
Employment mt home  
Social needs \_\_\_\_\_

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Kenneth & Leta Luffey

Address: 448 Sparrow Rd Lomp, Ark

Telephone: \_\_\_\_\_

Date: 2-24-11

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

one at Vida, Henderson, but wouldn't be able to keep the one here at Gepp. WE NEED it HERE Badly.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mtn. Home, Viola, Salem



Personal needs

"

"



Banking

Viola, AR



Employment



Social needs

Gepp

4. Do you currently use local businesses in the community?



Yes



No

At the present time, there are no local businesses

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Gepp Fire Dept.

Address:

P.O. Box 94, Gepp, AR 72538

Telephone:

870-458-2096

Date:

3-8-2011

Please include any additional comments below:

Please leave our post office here at Gepp. We need it very badly.



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*One in ~~town~~ city of my home if I work that day*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒  
☒  
☒  
☒  
☐

Shopping mt home  
Personal needs mt home  
Banking Bakersfield  
Employment mt home  
Social needs \_\_\_\_\_

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Kenneth & Leta Huffer

Address: 448 Sparrow Rd Lepp, Ark

Telephone: \_\_\_\_\_

Date: 2-24-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: Lucille HART

Address: 7076 HWY 8N GEPPAR 72530

Telephone: 870 458 2376

Date: Feb 27 2011

Please include any additional comments below:

*I don't use the post office as I used to since I am home bound. I get my stamps through my mail carrier.*





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

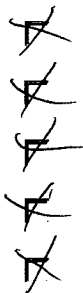
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson, Mt. Home

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Jeana HilKert

Address:

18718 Hwy 62 W Apt. 1

Telephone:

870-421-5472

Date:

3/1/2011

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Mountain Home



Personal needs Salem or Mountain Home



Banking Salem or Viola



Employment Mountain Home



Social needs Gepp, Mountain Home

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: Homer Johnson

Address: PO Box 161 Gepp, AR 72538

Telephone: 870-458-3497

Date: 3-1-2011

Please include any additional comments below:

I am 84 years old and I cannot travel to any other postal facilities easily. I do not have a mailbox at the curb because the teenagers drive by and bash the mailboxes for fun and destroy them. It would be very much a hardship for many of the folks in Gepp if you close our Post office, please don't close it.

Thank you



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

*They are too far away or wrong direction*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☐

Employment

☒

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☒

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Mrs. Mrs. Lyle E. Johnson

Address:

6589 Mount Calm Rd.

Telephone:

870-458-2982

Date:

2-23-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

DAILY - Henderson! Viola would be in exact opposite direction & would cost me \$6 in gas everyday I go there!! We live in Barter County!

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Mountain Home</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Mountain Home</u>
<input checked="" type="checkbox"/>	Banking	<u>Mountain Home</u>
<input checked="" type="checkbox"/>	Employment	<u>Mountain Home</u>
<input checked="" type="checkbox"/>	Social needs	<u>Mountain Home</u>

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Henry Klein

Address:

15074 Hwy 62 E

Telephone:

870 488 5004

Date:

2/24/2011

Please include any additional comments below:

Closing Gepp and requiring me to go to Viola to get mail from our 2 P.O. Boxes is out of the question. We travel to Mountain Home several times per week - past the Henderson Post Office.

Closing Gepp would be a disservice to the Community.





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

DAILY

- |   |                             |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

HENDERSON We live in Baxter County - Work & Recreation is in Mountain Home.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Mountain Home
<input checked="" type="checkbox"/>	Personal needs	" "
<input checked="" type="checkbox"/>	Banking	" "
<input checked="" type="checkbox"/>	Employment	" "
<input checked="" type="checkbox"/>	Social needs	" "

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: H. Klein

Address:

P.O. Box 11 ; P.O. Box 56, Gepp

Telephone:

870 488 5004

Date:

2/25/2011

Please include any additional comments below:

We go to Viola about once every 2 months and would not get P.O. boxes there.

If I have to go to Viola for certified or Registered pick up I would just as soon they return to sender.

IT COSTS US \$6.00 + to go to Viola & return.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                  | Never                               |
|--|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Henderson, I live in Baxter ☐ YES ☐ NO

If yes, please explain:

County Closer to Henderson but go to Bepp P.O. because Bepp is my address. I will not go to Viola for any of my postal needs + do not want my P.O. Boy moved there.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Maintenance Home



Personal needs

" "



Banking

" "



Employment



Social needs

Maintenance Home

4. Do you currently use local businesses in the community?



Yes



No

When we find one

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

MR + MRS Klein

Address:

15074 Hwy 62E Gepp AR (P.O. Box 56)

Telephone:

870.488-5004

Date:

2/24/11

Please include any additional comments below:

We have several businesses of our own + use the Gepp P.O. for mailing our brochures + advertisements + newsletters.



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Mountain Home or Salem  
☒ Personal needs Salem, Gepp Mountain Home  
☒ Banking Viola  
☒ Employment Mountain Home  
☒ Social needs Gepp

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Very Unfavorable ☐ No Opinion

Name: Susan Lane

Address: PO Box 44 Gepp AR 72538

Telephone: 870-458-3497

Date: 3-2-011

Please include any additional comments below:

we have lived in Gepp for the last 20 years. We do all of our package sending, mailing, stamp buying at the Gepp Post Office. The Mountain Home post office out of the way and always too crowded. The Viola and Salem post offices are both out of the way because we don't travel that direction very often, maybe once a month. Also, if you have a post box on the curb the kids come along and bash the mailboxes just for fun, thus the reason we go to the post office and get our mail.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

mtn. Home



Personal needs

mtn Home



Banking

Viola



Employment



Social needs

Viola

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Beth Lawing

Address:

206 Stonefield Trail

Telephone:

458-2883

Date:

3-6-11

Please include any additional comments below:





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Mtn Home Post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Dorothy Lackland

Address:

P.O. Box 164

Telephone:

Date:

3-6-11

Please include any additional comments below:



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

- |  | Daily                    | Weekly                   | Monthly                  | Never                               |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

#### Other Postal Services

- |                                  |   |
|----------------------------------|---|
| a. Entering permit mailings      | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |   |
|---|---|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |
|--------------------------------|---|
| d. Using public bulletin board | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Bakersfield, MO and Mountain Home AR

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Mountain Home, AR, West Plains, MO  
☒ Personal needs ( )  
☒ Banking ( )  
☒ Employment Mountain Home  
☒ Social needs ( )

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Brad Maynard

Address: 571 Lonely Pine Lane

Telephone: (870) 404 8006

Date: 3-3-2011

Please include any additional comments below:

I don't use the Gepp branch very often right now, But will more in the future when my kids get older. If it closes, Viola is another 10 miles out of my way, since I rarely do business in that direction.



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## Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                   | Monthly                  | Never                               |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |

## Other Postal Services

- |                                  |                              |                             |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |                             |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |                             |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	West Plains & Mt Home
<input type="checkbox"/>	Personal needs	My Business
<input type="checkbox"/>	Banking	Salem & Mt. Home
<input type="checkbox"/>	Employment	Retired
<input type="checkbox"/>	Social needs	Church

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

*what business the store & station closed I used it some when it was open*

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Very Unfavorable ☐ No Opinion

Name: R. L. & Freda Maynard

Address: 144 Lonely Pine Lane, Gepp, Ar.

Telephone: 870-458-2448

Date: 2-28-11

Please include any additional comments below:

*we have lived at this farm since 1970 & we have had at least five different address's (Maybe more) & never moved, & I'm tired of the hassle of changing our address,*



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

PASS HENDERSON POST OFFICE WHEN SHOPPING

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

MOUNTAIN HOME

☒

Personal needs

MOUNTAIN HOME

☒

Banking

MOUNTAIN HOME

☐

Employment

☒

Social needs

MOUNTAIN HOME

4. Do you currently use local businesses in the community?

☐

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

VALTON & MARGIE MURPHY

Address:

352 TIMBERLAND DR, GEPP, AR 72538

Telephone:

870-458-2346

Date:

2-25-2011

Please include any additional comments below:





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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

- Don't have far to go! Safer for older people, Not to have to  
set out on 62 hrs?
- |                                |                              |                             |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Usually on a Sat. Those post office is already closed!

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>West plains Mountain Home</u>
<input type="checkbox"/>	Personal needs	<u>Bakersfield West plains Mountain Home</u>
<input type="checkbox"/>	Banking	<u>Bakersfield</u>
<input type="checkbox"/>	Employment	<u>SELF</u>
<input type="checkbox"/>	Social needs	<u>Bakersfield West plains Mountain Home</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Cecil Morris - Ethel Morris

Address: 7383 Hwy 87 N Gepp, Arkansas 72538

Telephone: 870-458-2095

Date: 3-8-11

Please include any additional comments below:

Not enough answers for people on rural routes.

1. You need to stop sponsoring, things like the Rose Bowl parade, fast ball games & the Olympic games. It is not fair to shut down our rural post offices and waste money on all this other.
2. You could cut back on a lot of the bigger places that I'm sure you have got more help than you need.
3. There is a lot of older people out of Gepp, post office. This is so much easier for them to use. Also, the most of the route will either use Bakersfield, Henderson, or Mountain Home because Viola is out of <sup>their</sup> way.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

When I go to town on Sat. Those offices are already close.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping West Plains Mountain Home
- ☐ Personal needs Bakersfield West Plains Mountain Home
- ☐ Banking Bakersfield
- ☐ Employment SELF
- ☐ Social needs West Plains Mountain Home

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Ethel Morris

Address:

7383 Hwy 87 N Gepp, Arkansas 72538

Telephone:

870-458-2095

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Cut Your Salary & Cut out  
bonuses!*



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☒ ☐ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☐ ☒

e. Pick up general delivery mail

☐ ☐ ☒ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

*Not aloud by Fed Govt!*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Mountain Home or Salem</u>
<input checked="" type="checkbox"/>	Personal needs	<u>" " "</u>
<input checked="" type="checkbox"/>	Banking	<u>" "</u>
<input type="checkbox"/>	Employment	<u>Self Employed GEPP</u>
<input checked="" type="checkbox"/>	Social needs	<u>Mountain Home</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: John Nash John's Mower Service

Address: 15048 HWY 62 E

<sup>870</sup>  
Telephone: 488-5072

Date: 2-23-11

Please include any additional comments below:

This is a real shame that The Postal Service has determined our Postal Service must be terminated. We were told that Saturdays were going to be terminated but the Postal Service never tried this action. The postal service could also be cut to a four day week but no one ever tried that either. Just shut it down and I'll do all my bill paying online and UPS for my shipping. Please don't shut this service down! If you do try selling the Postal Service to UPS. Viola is 12 miles east of us and that would mean more gas consumption, so that's a better way?



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail <i>(when we travel)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: *I must drive to Salem <sup>22mi</sup> or 18 miles to mtn Home for shopping, church, social needs but Post Office is closer to my Home. (6 miles)*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping Salem 22 miles away

☒

Personal needs Dr., Hospital, Mtn Home, Ar

☒

Banking Liberty Bank Mtn. Home, Ar

☐

Employment retired

☒

Social needs Mtn Home Baptist Church  
Mtn Home, Ar.

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name: Linda + John Nash

Address: 391 Oak Ridge Drive

Telephone: 870-458-3244

Date: February 25, 2011

Please include any additional comments below:





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

HENDERSON, AR.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☐

Employment

☐

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name: SHARRAN M Quick

Address: PO Box 65

Telephone: 870-405-8904

Date: 03-02-2011

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |  |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| e. Other                       | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

HENDERSON, AR

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: SHARRAN M Quick

Address: 23 Horseshoe TAL Gepp, AR 72538

Telephone: 870-458-3004

Date: 03-02-2011

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	West Plains Mo.
<input type="checkbox"/>	Personal needs	" " "
<input type="checkbox"/>	Banking	Via 10 A.R.K.
<input type="checkbox"/>	Employment	None
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name: Billy Reed

Address: 2606 Dove R.D.

Telephone: 458-2879

Date: 2-25-11

Please include any additional comments below:

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

---

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Mary Rivera

Address:

P.O. Box 47, Gepp 72538

Telephone:

870-458-2179

Date:

3.8.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens<sup>N</sup>, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping  
☒ Personal needs  
☒ Banking  
☐ Employment  
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

George Rivera

Address:

PO Box 37 72538

Telephone:

870-458-2179

Date:

3.8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

*Reg Penfw*

Address:

*Highway 72538*

Telephone:

*458-2864*

Date:

*3/8/11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Wix Home Ark.



Personal needs

Salem Ark.



Banking

Salem Ark.



Employment



Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Bonita R. Rangel

Address:

1109 Hwy 87 N. Lepp, Ark. 72538

Telephone:

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Wenderson on way to Mtn Home

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☐ Worse

If yes, please explain:

---

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Midge Salley

Address:

1466 Hawk Ridge Rd / P.O. Box 63

Telephone:

870 458 2433

Date:

3/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☒ Worse

If yes, please explain:

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes    ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes    ☐ No

Name:

*Bobby E. Simpson*

Address:

*P.O. Box 93      Supp AR.*

Telephone:

*870-458-2626*

Date:

*March 8 2011*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

MAX RAY SHRABLE

Address:

51 VILLETTE RD

Telephone:

870-458-2894

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

FIRE HOUSE

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

SERVICE IS BETTER  
AT GEPP

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Ronald R. Shrales

Address:

906 CR 238, Lepp Ark 72538

Telephone:

870-405-7455

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Mtn Home AR West Plains Mo.  
☒ Personal needs Mtn Home AR  
☒ Banking Salem AR ~~West Plains~~ Mtn Home AR  
☐ Employment \_\_\_\_\_  
☒ Social needs Mtn Home AR.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

CARL L. SHRAIBLE

Address:

3675 HWY 87 N. Lepp AR 72538

Telephone:

870-458-2867

Date:

3-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

On the way to Mountain Home is Henderson Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒  
☒  
☒  
☒  
☒

Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☒ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☐

Unfavorable

☒

No Opinion

We are in a very rural area.

Name:

Debbie SAVINO

Address:

5780 Hwy 87 N GEPP AR 72538

Telephone:

870.321-0185

Date:

2-24-11

Please include any additional comments below:

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson, AR

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☒ Employment Mountain Home AR

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Logan Stone

Address: 912 Twin Oaks Trl Gepp, AR

Telephone: 870-404-0989

Date: 3-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | occasionally | Daily                    | Weekly                   | Monthly                  | Never                               |
|--|--------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   |              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   |              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels   | occasionally | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  |              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | occasionally | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   |              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | occasionally | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  |              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  |              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |   |
|----------------------------------|---|
| a. Entering permit mailings      | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |
|---|---|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |
|--------------------------------|---|
| d. Using public bulletin board | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson, Arkansas

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Mtn Home</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Mtn Home</u>
<input checked="" type="checkbox"/>	Banking	<u>Mtn Home</u>
<input checked="" type="checkbox"/>	Employment	<u>Mtn Home + Viola</u>
<input checked="" type="checkbox"/>	Social needs	<u>Mtn Home</u>

4. Do you currently use local businesses in the community? — no local businesses in community  
☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?  
☐ Favorable ☐ Unfavorable ☐ No Opinion — Don't want Viola P.O.

Name: Julie Walker

Address: 568 Bx Co. Road 228, Gepp, AR 72538

Telephone: 870-488-5576

Date: 2-24-11

Please include any additional comments below:

Even though our mail comes from Gepp (Fulton County), we actually live in Baxter County and have a Henderson telephone number. Henderson P.O. is 4 miles from my house and Viola P.O. is 12 miles. I don't want my mail through Viola — would make much more sense to reroute mine through Henderson P.O.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson, Mtn. Home

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping \_\_\_\_\_

☐ Personal needs \_\_\_\_\_

☐ Banking \_\_\_\_\_

☐ Employment \_\_\_\_\_

☐ Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☒ YES ☐ NO

If yes, please explain:

BARTER, SALEM

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Robert Zerbst

Address:

841 Hwy 87 North

Telephone:

847-650-1563

Date:

03-08-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Bill Young

Address: 1532 Woodside Rd.

Telephone: 870 458-2445

Date: 3/8/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

- |  | Daily                    | Weekly                   | Monthly                  | Never                               |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

#### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

#### Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Henderson

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Mt Home, West Plains
<input checked="" type="checkbox"/>	Personal needs	" "
<input checked="" type="checkbox"/>	Banking	Salem, Viola, Mt Home
<input type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	Mt Home

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Thomas Wing

Address: 1055 CR 229, Gepp, AR

Telephone: 488-5359

Date: 2/25/11

Please include any additional comments below:

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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I may pass another P.O., But  
may be going different directions, shopping, personal  
needs, etc

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

*Different  
Locations*

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

*Phillip Huett*

Address:

*P.O. Box 4 Gepp Ar 72538*

Telephone:

*870 458 3215*

Date:

*2-28-11*

Please include any additional comments below:



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

FIRE HOUSE

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

SERVICE IS BETTER  
AT GEPP

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Judy Cooper

Address:

GETP, AK

Telephone:

Date:

3/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

FIRE HOUSE

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

SERVICE IS BETTER  
AT GEPP

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Larry Foster

Address:

8419 Mount calm Rd Heppar 72538

Telephone:

498 2801

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Paul & Jane

Address:

3095 Little Creek Rd

Telephone:

870-458-2396

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

*James Wilkes*

Address:

*PO Box 34 Gapp, Ar 72538*

Telephone:

*870 4582890*

Date:

*3-8-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

*This was sent to a church. The mail is delivered to a Mail box weekly.*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- |                          |                |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping       |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking        |
| <input type="checkbox"/> | Employment     |
| <input type="checkbox"/> | Social needs   |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name:

*Cross Roads Church of Christ*

Address:

*107 CR 87*

Telephone:

*—*

Date:

*2-28-11*

Please include any additional comments below:

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

EDWARD F. CLIFFORD

Address:

1110 Hwy 87 N GERP, AR 72538

Telephone:

870-458-3997

Date:

03/05/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Not often - because I do all my postage business at Gepp

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: Kathy Adams

Address: P.O. Box 96 Gepp Ar 72538

Telephone: 870-458-2668

Date: 3-8-11

Please include any additional comments below:

A post office box would not be needed as I would have to make a special trip just to get my mail at Viola. I work at our home office.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |   |                             |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

Not on a regular basis

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Tim Adams

Address:

47 Twin Oaks Trail Gepp Ar 72538

Telephone:

870-421-1020

Date:

3-8-11

Please include any additional comments below:





Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Jonny Allard

Address: 7492 Hwy 87 Grepp Ar. 72538

Telephone: \_\_\_\_\_

Date: 2-24-11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO            |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Mtn. Home, West Plains, Salem



Personal needs Mtn. Home



Banking Viola, Salem



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: Carolyn S. Campbell

Address: 207 Stonefield Trl.

Telephone: 870-458-2507

Date: 3-8-11

Please include any additional comments below:

# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Question - 1

Many items are purchased or used but not monthly.

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Susan Carr

Address:

79 Mockingbird Gepp AR 72538

Telephone:

870-458-2716

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing the Gepp Post Office would further isolate the elderly in the community. It is most used by the elderly and those that do not work. Most residents do not travel through Viola. If the rural post office is not losing money without having a Post Master could the current relief stay in place. instead of full time Post master.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

a. Buying Stamps

Daily

Weekly

Monthly

Never

☐☐☒☐

b. Mailing Letters

☐☐☒☐

c. Mailing Parcels

☐☐☒☐

d. Pick up Post Office box mail

☐☐☐☒

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☐☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☐

h. Sending Express Mail

☐☐☐☐

i. Buying stamp-collecting material

☐☐☐☒

## Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities. ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☒

NO

If yes, please explain:

nearest is @ least 10 miles away

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment

Retired



Social needs

4. Do you currently use local businesses in the community?



Yes



No

there is none

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Karen M Trotter Edward F Clifford

Address:

1110 Hwy 87 Gepp, AR 72538

Telephone:

870-458-3997

Date:

3/8/11

Please include any additional comments below:





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Different County

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☒

Employment

☒

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Vica + Clyde Cornstock

Address:

423 Woodstock or Gepp Ark 72538

Telephone:

870-458-2168

Date:

2-24-11

Please include any additional comments below:

With the cost of living going so high we need our Post Office and not have to drive 10 miles either way just to go to the post office.

every thing to take away from the poor its not fair to make it harder on us



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Go by VIAHA AT Post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	SALEM AR	VIOKA AR
<input checked="" type="checkbox"/>	Personal needs	"	" VIOKA AR
<input checked="" type="checkbox"/>	Banking	•	• VIOKA AR
<input type="checkbox"/>	Employment	N/A	
<input type="checkbox"/>	Social needs	N/A	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: JAMES D COTTER AND BONNIE COTTER

Address: 2152 DOVE RD Gepp AR 72538-9555

Telephone: 870 458 2462

Date: 2-28-11

Please include any additional comments below:

We want to keep our Post Office.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                   | Monthly                             | Never                               |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

I buy my mother stamps + get her mail on occasion

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I do most of my shopping in Mt. Home, AL, so I do go pasted the post office at Henderson.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mountain Home, AR



Personal needs

Mountain Home, AR



Banking

I don't have an account



Employment

I am disabled at this time



Social needs

Mountain Home, AR

4. Do you currently use local businesses in the community?



Yes



No

I use businesses in Viola

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Kathy Ann Cochran

Address:

50 Vidette Rd Gepp, AR 72538

Telephone:

870-736-6141

Date:

2/25/11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Hander son - But I do not use that post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: Kent Cornelius

Address: 395 timberland Gepp Ar 72538

Telephone: \_\_\_\_\_

Date: 3-8-11

Please include any additional comments below:

I am in poor health and I use Gepp P.O. for stamps and money orders. I am not able to travel for most days and would rather keep Gepp & Close Henderson. Viola is too far for me to drive most days. I can't run up to meet mailman to put in order for money orders, also if you go to mountain home the staff has been cut back so much there is only 1 person there and they are quite ill once u get waited on. I never go there any more if I'm town.





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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Salem Mtn Home
<input checked="" type="checkbox"/>	Personal needs	Salem
<input checked="" type="checkbox"/>	Banking	Salem West Plains
<input checked="" type="checkbox"/>	Employment	retired
<input checked="" type="checkbox"/>	Social needs	Salem Mtn Home

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Mr + Mrs Lanny Cotter

Address:

1428 CR 48 Gepp Ar 72653

Telephone:

870-488 5352

Date:

2-25-11

Please include any additional comments below:

Its such A Hassel for old people like us to have to Change All the Addresses on Checks, drivers Liscense, TAX information, Dr Offices, drugist, Not to mention Christmas Card Lists. Some things that Are yearly MAY Just be tossed because the time to be informed HAS lapsed. I would like to keep Gepp Post Office

Thank you  
Lorie Cotter



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

work + go to school to MH, pass Henderson PO. Also the one in Gepp is so convient though. It is less than 5 min from my home

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Mantain Horn</u>
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	
<input checked="" type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

Just Post office, + gas station w Hand Love.

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

All we have

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Rachel Burger

Address: P.O. Box 14 (no mailbox at my house) 269 Sandrock TL, Gepp AR 72538  
Gepp AR 72538

Telephone: 810-404-0986

Date: 3/3/11

Please include any additional comments below:

I love having the convience of the post office right here.  
I am so against it shutting down that I would be willing  
to volunteer my time to just put mail in the boxes  
so that we could keep it.

Would it be reasonable to have a Mon + Thurs  
work day? Instead of being open all week I would be  
agreeable to get my mail 2-3 times per wk instead?



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Mtn Homo

☒

Personal needs

Mtn Homo

☒

Banking

Salem

☒

Employment

Salem / Mtn Homo

☐

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Jason & Jamie Perryman

Address:

PO Box 51 Gepp AR 72538

Telephone:

870-405-4512

Date:

2-28-11

Please include any additional comments below:

This post office is very needed in this community. This community has many senior citizens that shouldn't have to travel 15 or 20 minutes to get their postal needs.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

### Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |  |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| e. Other                       | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒  
☐  
☐  
☒  
☐

Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Virgil L And Helen N. Mitchell

Address: 203 Wildhorse Lane Gepp Ar 72538

Telephone: 810 -421-8392

Date: March 1, 2010

Please include any additional comments below:



# Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

once a week or more for errands in  
Mountain Home.

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Marlene Helsinger

Address:

84 ~~Timberland~~ Dr. - Lepp

Telephone:

870-405-5165

Date:

3/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

Husband + wife disability

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Bakersfield, Mo. Henderson + Viola

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

West plains, Mt. Home + Salem



Personal needs

" " "



Banking

Salem



Employment



Social needs

Salem (County Seat)

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Ranzy + Veda Alene Bales

Address:

320 Hawk Ridge, Giff, az 72538

Telephone:

458- 2884

Date:

3- 8- 11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

- |  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |   |                             |
|----------------------------------|---|-----------------------------|
| a. Entering permit mailings      | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Heath Shrable

Address:

7830 m+ Calm Rd Gepp, AR

Telephone:

870-458-2279

Date:

02/24/11

Please include any additional comments below:



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name:

Anita Mitchell

Address:

129 wild horse lane

Telephone:

1-870-458-3331

Date:

3-1-2011

Please include any additional comments below:





## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO

I never think of going anywhere else.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Mountain Home, AR. West Plains, Mo.



Personal needs Hixson, AR



Banking Mountain Home, AR



Employment - travel (state to state)



Social needs Mountain Home, AR.

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the GEPP Post Office?



Favorable



Unfavorable



No Opinion

Name: Wilhelmina McGuire

Address: 3993 Woodside Rd Gepp, AR 72535

Telephone: 870-321-2524

Date: 3-2-11

Please include any additional comments below:

Our post office is just about all we have, some can't get out to go the distance but like to get out. (that's it.)

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
--------------------------------	---	-----------------------------

e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO
----------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

*Rebecca M. Brown*

Address:

*986 Hwy 87. N. GRIP, AR. 72538*

Telephone:

*870-458-2325*

Date:

*3-08-2011*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the GEPP Post Office on 02/23/2011. Additionally, during the survey period, questionnaires were available at the GEPP Post Office to walk-in retail customers.

### 1. Number of Questionnaires

Total questionnaires distributed	292
Favorable to proposal	5
Unfavorable to proposal	60
Expressing no opinion	33
Total questionnaires received	98

### Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):  
Customers expressed concern for loss of community identity  
Response:  
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. Concern (UnFavorable):  
Customers felt level service was decreasing  
Response:  
You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. Concern (UnFavorable):  
Customers were concerned about having to travel to another post office for service  
Response:  
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. Concern (UnFavorable):  
Customers were concerned about mail security  
Response:  
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. Concern (UnFavorable):  
Customers were concerned about senior citizens  
Response:  
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

### Nonpostal Concerns

The following nonpostal concerns were expressed

## Community Meeting Roster

**Postal Service Representative (Names and Titles):**

## Stan Sowell

---

**Mark Merritt**

**Mike Hart**

Date: 03/08/2011

Time\_

**Total Number of Customers Present:**

71

**Place:**

**This document may become a part of the official record that will be available for public viewing.**

**Names of Customers Present:**

[illegible]

Total of 71

19

Docket: 1364672 - 72538  
Page Nbr: 24

# Community Meeting Roster

Postal Service Representative (Names and Titles):

Stan Sowell

Mark Merritt

Mike Hart

Date: 03/08/2011

Time

Total Number of Customers Present: 0

Place:

This document may become a part of the official record that will be available for public viewing.

## Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Charles Willett		72576	870-895-3341
Karen Willett		72576	870- " -2669
Mike Moore	Senator Buzzman's Office		870-424-0129
Cecil Morris		72538	870-458-2095
Ethel Morris		72538	870-458-2095
Marvin Magoffe		72576	870-895-3719
Matt Hart		72583	870-371-1245
Don Shrabie	904 CR 234 Bepp	72538	870-405-7455
Paul Fore	3095 Little Creek Rd	72538	870-458-2396
Dorothy Fore	3095 Little Creek Rd	72538	870-458-2396
Michael Fore	2972 Little Creek	72538	870-458-2050
Bill Young	1532 Woodsides	72538	870-458-2445
Cedrick Young	1532 Woodsides	72538	870-458-2445
Kenneth Hefley		72538	404-33278
Mary Rivers	PO Box 37	72538	458-2179
Carol Simpson	P.O. Box 93	72538	870-458-2626
Bobby E Simpson	P.O. Box 92	72538	458-2626
Coreen D. Smith	51 Vidette Rd.	72538	870-458-2894
Markus D. Smith	" " "	"	" " "

# Community Meeting Roster

Postal Service Representative (Names and Titles):

Stan Sowell

Mark Merritt

Mike Hart

Date: 03/08/2011

Time

21

Total Number of Customers Present:

0

Place:

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Shirley Ann Tourret	PO Box 293	105109	
Edmond Ford	1624 WOODSIDE RD	72538	
ED CLIFFORD	1110 Hwy 87N	72538	
Harold Potter	1110 Hwy 87N	72538	
Edwin Fore	1621 Woodside	72538	
Mary Shrahe	19383 Hwy 62W	72538	
Wayne Shrahe	19383 Hwy 62W	72538	
SHARRAN Quick	PO Box 65	72538	
Kent Corns	345 1/2 m Barland	72538	
Marilyn Zerbst	841 Hwy 87N	72538	
Robert Zerbst	841 Hwy 87N	72538	
Kathy Adams	PO Box 96	72538	
Tim Adams	47 Twin Oaks Tr.	72538	
Bonita Rensford	1109 Hwy 87W.	72538	
Ray Bonfres	1109 Hwy 87N	72538	
Christopher Campbell	207 Stonefield Tr.	72538	
Beth Ann Campbell	206 Stonefield Trl.	72538	
James N Campbell	207 Stonefield Trl.	72538	
Linda Duthrie	2355 CENTER POINT LOOP	72531	
Hank Klein	P.O. Box 11 P.O. Box 56	72538	
HARVEY KEMM	P.O. Box 66	72538	

(OVER)



Docket: 1364672 - 72538  
Page Nbr: 24

**Postal Service Representative (Names and Titles):**

Date: 03/08/2011

**Stan Sowell**

Time

**Mark Merritt**

**Mike Hart**

**Total Number of Customers Present:**

0

**Place:**

**Names of Customers Present:**

[illegible]

Postal Service Representative (Names and Titles):

Date: 03/08/2011

Stan Sowell

Time-

Mark Merritt

Mike Hart

**Total Number of Customers Present:**

0

**Place:**

This document may become a part of the official record that will be available for public viewing.

**Names of Customers Present:**

[illegible]

Krume Stone	912 Twin Oaks Trl, Gepp.	72538
Sandra Johnson	6589 mt Calm Rd Gepp	72538
Lyle Johnson	^ ^ ^	^
Jeremy + Kristen Fenner	350 OAKRIDGE DR, GEPP	72538
Logan Stone	912 Twin Oaks Trl Gepp	72538

(6)

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. Concern (UnFavorable):  
Customers were concerned about senior citizens  
Response:  
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
2. Concern (UnFavorable):  
Customers felt the level of service was decreasing  
Response:  
You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. Concern (UnFavorable):  
Customers expressed concern for loss of community identity  
Response:  
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
4. Concern (UnFavorable):  
Customers were concerned about mail security  
Response:  
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. Concern (UnFavorable):  
Customers expressed concern for the PMR  
Response:

### Nonpostal Concerns



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03/09/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at on 03/01/2011 from to to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

Chuck Hamilton  
Manager, Post Office Operations



**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 05/18/2011  
Fax No: (650) 577-5059



**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 05/18/2011  
Fax No: (650) 577-5059

## Proposal Checklist

## Section 1

✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓

### Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

## Section 11

✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓  
✓

### Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

### Section III

✓

### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.



**Section IV**

✓

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-\_\_\_\_, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	33168
\$	11111
\$	1200
\$	45479
-	
\$	45479

A one-time expense of \$ \_\_\_\_\_ will be/was incurred for installation of CBUs and parcel lockers.

✓

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

**Section V**

✓

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

**Section VI**

✓

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

✓

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

*Sharon Stult*

3-14-11

Investigative Coordinator

Date

Reviewed and Certified By:

*Sharon Stult*

3-14-11

District PO Review Coordinator

Date



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03/14/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the GEPP Post Office  
Docket No. 1364672

This is to advise you that on 03/14/2011, I will post for public comment a proposal to close the GEPP Post Office in FULTON, Congressional District No. AR01.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

DAVID CAMP  
District Manager  
ARKANSAS PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



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03/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
GEPP Proposal  
Docket No. 1364672 - 72538

Please post the enclosed proposal to close the GEPP Post Office in the lobby. The proposal must be posted in a prominent place from 03/14/2011 through close of business on 05/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

JACKIE STUBITSCH  
Post Office Review Coordinator  
ARKANSAS PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 03/14/2011

Date of Removal: 05/15/2011

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE GEPP, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**

To the customers of the Gepp Post Office:

The Postal Service is considering the close of the Gepp Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Gepp Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.



MARK MERRITT  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

Date of Posting: 03/14/2011

Date of Removal: 05/15/2011



**UNITED STATES POSTAL SERVICE**

Invitation for Comments on the Proposal to CLOSE

the GEPP Post Office

and Establish Highway Contract Route Service Service



To the customers of the GEPP Post Office:

The Postal Service is considering the close of the GEPP Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the GEPP PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

Sincerely,

MARK MERRITT  
MARK MERRITT  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100



Date of Posting: 03/15/2011

Posting Round Date:

Date of Removal: 05/16/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE GEPP, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1364672 - 72538

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster is reassigned on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post Office is vacant, postal rental property has been foreclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 ( 85 revenue units) in FY 2008; \$21,431 ( 56 revenue units) in FY 2009; and \$19,216 ( 50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 08, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On February 23, 2011, 292 questionnaires were distributed to delivery customers of the Gepp Post Office. Questionnaires were also available over the counter for retail customers at the Gepp Post Office. 98 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 60 unfavorable, and 33 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Viola Post Office, an EAS-16 level office. Window service hours at the Viola Post Office are from 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There are 66 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt level service was decreasing

**Response:** The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** Customers were concerned about having to travel to another post office for service

**Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern:**

Customers expressed concern for the PMR

**Response:**

7. **Concern:**

Customers felt the level of service was decreasing

**Response:**

The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.



**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Catlle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltpo Real Estate, J&J Lawncare, Boatell, Divilbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 1,200</u>
Total Annual Costs	\$ 45,479
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,479</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Gepp Post Office provided delivery and retail service to 41 PO Box customers and 189 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$45,479 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MARK MERRITT  
Manager, Post Office Operations

03/14/2011  
Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date \_\_\_\_\_



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05/13/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JACKIE STUBITSCH  
Post Office Review Coordinator  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100



**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 05/18/2011  
Fax No: (650) 577-5059

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 05/16/2011

Postal Customers of the Gepp Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Gepp Post Office, which was posted 03/14/2011 through 05/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Gepp Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,



MARK MERRITT  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100





09/08/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Gepp Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.
- The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4231.

Sincerely,

A handwritten signature in black ink, appearing to read "MD", with a stylized flourish at the end.

Michael Davis  
Manager, Post Office Operations  
420 Natural Resources Dr

Little Rock, AR, /2205-4100



DOCKET NO. 1364672ITEM NO. 38PAGE 3**Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

With the price of gas, I do not want to drive so many miles out of the way to do business at Viola. That is out of the way for me. I will just go to the UPS Store in Mtn Home to send packages.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We hear that there are some people interested in the property that the Post office is located and I feel that if the Post office closes that would have an effect on whether they would want to come to this area. It would make a difference on anyone thinking of moving to this area.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

In looking thru a lot of the postal information that I have found it looks like that a lot of the problem is the "over paid personal" in the postal Service.

Kathy Adams

Name of Postal Customer

Kathy Adams

Signature of Postal Customer

47 Twin Oaks Trail

Mailing Address

Gepp, Ar. 72538

City, State, and ZIP Code

4-29-10

Date

## Optional Comment Form

DOCKET NO. 1364672  
ITEM NO. 38  
PAGE 4  
GEPP Post Office

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  
We will have to drive alot farther to get our mail so therefore I will not be renting a P.O Box in Viola. I have a PO Box now so that when we receive packages they will be kept safe at the Postoffice until I can pick them up. If a package will not fit in our mailbox I do not want to spend the money on gas to go pick it up at Viola.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  
I think that several people that rent PO Boxes now will not have one at Viola. We have a new subdivision in the area across from the Fire dept and I think it will have a negative effect on people thinking of relocating in our area.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  
If I am going to have to drive several miles to get a package weighed + mailed I will just use United Parcel Service. This is not only our personal mail we have several corporations that we are involved in that will also not be using Viola post office.

Tim Adams

Name of Postal Customer

Tim Adams

Signature of Postal Customer

P.O. Box 96

Mailing Address

Gepp, Ar. 72538

City, State, and ZIP Code

4-29-10

Date

DOCKET NO.

1364672

ITEM NO.

38

PAGE

3

**Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable effects - have to drive a lot further for any postal service, & with gas prices going up.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very unfavorable, its very convenient for me to use, I go there for all my postal business. Its right where it needs to be also very accessible.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I think its awful that the "big" people just want to get rid of all the "little" peoples

Heath & Sherri Guffey

Name of Postal Customer

Sherri Guffey

Signature of Postal Customer

207 CR 48

Mailing Address

Gepp AR 72538

City, State, and ZIP Code

May 1st 2011

Date

DOCKET NO.

1364672

ITEM NO.

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**Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*The Church would like to see the Gepp post office stay open.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*It will keep our community together.*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*We need closeness, at a time like this for sure.*

COUNTY Line Baptist Church

Name of Postal Customer

Secretary - Ethel Morris

Signature of Postal Customer

896 Sparrow Rd.

Mailing Address

Gepp Arkansas 72538

City, State, and ZIP Code

4-18-11

Date

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I need to be able to make a local call to ask for services like holding my mail when I travel. It is nice to be able to call someone I know. I am legally blind and do much business over the phone. <sup>Also,</sup> A change of address would be very disruptive.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The postoffice is the visible sign of the community of Gepp. Gepp is more than a zipcode, <sup>it is</sup> so just keeping the zipcode will not work.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Myrtle Cruse

Name of Postal Customer

Myrtle Cruse by (Myrtle daughter)

Signature of Postal Customer

638 Roadrunner Road

Mailing Address

Gepp, AR 72538

City, State, and ZIP Code

30 April 2011

Date

## Optional Comment Form

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Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Proposal to Close the Gepp Post Office would have a great unfavorable condition put on me. I chose to rent a Post Office Box because if I decide to leave for a day or so I know that my mail will be safe and my place is only about 3 miles from the Post Office and it would be so inconvenient to have to go several miles out of my way to get mail plus the expense it would create for me since I am retired and on a fixed income.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I think the unfavorable effects it would have on our community would create problems for all residents in the community for it would cause the community to possibly no longer exist and lose our identity as a community as too much of this is happening all across our country and this creates not having a closeness with your neighbors and friends. I want to see in keeping our rural areas and small communities intact.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe the postal service should consider the voice of the people in the community. The post office was established so that everyone would have the service they deserved. I choose to live in this rural area and the convenience of the Gepp Post Office. Remember your customers for they are the ones that keep you in business.

Name of Postal Customer

JASPER Donald Wooten

Signature of Postal Customer

Jasper Donald Wooten

Mailing Address

Po Box 77

City, State, and ZIP Code

Gepp AR 725384/29/2011  
Date

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

To get our mail from Viola post office we would have to drive 14 miles a day 7 miles there & 7 miles back. Gas too high - also I don't think the mail is safe in a roadside mail box

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would make it very difficult to do any kind of post office business. we get packages all the time & I wouldn't want them in a roadside mail box.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe the post office service could find other ways to save money, rather than closing small community post offices, & keep a clerk working here instead of a post master!

Bob & Carol Simpson

Name of Postal Customer

Bobby & Carol Simpson

Signature of Postal Customer

P.O. Box 93

Mailing Address

Gepp Ar 72538

City, State, and ZIP Code

04-28-2011

Date

### Optional Comment Form

DOCKET NO. 136467  
ITEM NO. 38  
PAGE 10

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
  
  
  
  
  
  
  
  
  
  
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
  
  
  
  
  
  
  
  
  
  
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

LLOYD R. STONE

Name of Postal Customer

Lloyd R. Stone

Signature of Postal Customer

2740 WOODSIDE ROAD

Mailing Address

GEPP ARK 72538

City, State, and ZIP Code

Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If they close GEPP, Post office  
what would that make this, PLACE  
I love knowing at lease my post man  
knows where I live.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I want to know that ~~the~~ thier  
is still something Gepp has opened.  
If they close the post office what  
will become of our town?

Name of Postal Customer

Patty Smith & Jim Oakes

Signature of Postal Customer

Patty Smith *Jim Oakes*

Mailing Address

Gepp, AR 72538

City, State, and ZIP Code

4-24-11

Date

## Optional Comment Form

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Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

IF I have a Cod Pkg, I'll have to travel 10 miles to pick it up.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many elderly people live in Gepp.  
If the post office isn't there, it could be a hardship on them.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Maybe you should revoke law on retirement and set up a new law. Stop building so many post offices. Not advertise super bowl. Maybe CPA, presidents, vice presidents could take a pay cut to help little people to save money.

LISA + Ray Shrabale

Name of Postal Customer

*Lisa Shrabale*

Signature of Postal Customer

2919 HUN 87 N

Mailing Address

Gepp AR 72538

City, State, and ZIP Code

4/19/11

Date

DOCKET NO.

1364622

ITEM NO.

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PAGE

3

**Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

office further away for any visit of  
necessity not convenient for older people.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

would effect closeness of community  
personal ~~service~~ service because of less  
time for carrier

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

do not believe this is in the best  
interests of this community

Doyle Garner

Name of Postal Customer

Doyle Garner

Signature of Postal Customer

8954 Hwy 87 N

Mailing Address

Gepp, or 72538

City, State, and ZIP Code

4/21/11

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

our Gepp postal carrier is very reliable and trust worthy. my concern is we might get some one that might not be so helpful to disabled patrons like my self

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

when the post office was closed the Vidette community ceased to exist. I think that will happen to Gepp if the post office is closed

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The hassle of notification of address change is a problem for older people like me.

Lucille Hall

Name of Postal Customer

Signature of Postal Customer

7076 Hwy 87N

Mailing Address

Gepp AR 72538

City, State, and ZIP Code

april 20 11

Date

## Optional Comment Form

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PAGE

of the GEPP Post 15

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I LIKE THE WAY IT IS, DON'T MIS WITH IT

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Reed

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*This is the only post office I use. We get our stamps, money orders, supplies, mail boxes. I drive by it almost every day!*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*It is all we have left!  
I fear Gepp will just disappear!*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*I will not go out of my way for any postal service. I love the idea of my service just up the road and on my way!*

Dana Littleford - DANA LITTLEford - Dana Littleford  
Name of Postal Customer Signature of Postal Customer

4674 Hwy. 87. North  
Mailing Address

Gepp, AR 72538  
City, State, and ZIP Code

April 15, 2011  
Date

## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

- Community
1. **Effect on Your ~~Postal Services~~.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Due to the fact there is quite a few retirees in our community and some of them don't drive, will make it difficult for them to travel to another post office to collect their mail.

- Postal Service.
2. **Effect on Your ~~Community~~.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would be an inconvenience for some of our neighbors to receive their mail from their P.O. Box or to conduct other business, like back of stamps, mail a package, etc.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

With today's economic difficulties and the price of gasoline, it would put a burden on the retirees of the community those who depend on their social security only.

NICK MUSKIE

Name of Postal Customer

Nick Muskie

Signature of Postal Customer

18207 HWY 62 West

Mailing Address

GEPP AR. 72538

City, State, and ZIP Code

4-17-11

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*I do not ~~think~~ think that we will get as good service at the neighboring Post office because we will not be known there.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*Everything going on in Community effect that Community it just can't help to. Get real*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Mrs Mrs Lyle E Johnson  
Name of Postal Customer Signature of Postal Customer

6589 Mount Calm Road  
Mailing Address

Gepp av. 72538 4- -11  
City, State, and ZIP Code Date



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

no secure place to get your mail.  
ID Theft is ramped rule boxes are a threat to my protection  
without it the elderly that depend on others for taxi purposes will not be able to travel farther to another Post Office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Some will have to travel farther to get their mail if closed  
I do not want a rule box for security purposes  
Having the Post Office creates jobs in our area  
Having the convenience of buying stamps and other services & products nearby.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

UPS & FedEx does not have as good of a Partial Service as our post office  
they has less competitive Service and cant even deliver our packages.

Ronald Tarno

Name of Postal Customer

Signature of Postal Customer

PO Box 75

Mailing Address

Gepp, AR 72538

City, State, and ZIP Code

Date

DOCKET NO.

1364672

ITEM NO.

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PAGE

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## Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

\* This would be-unfavorable for my family  
 I'm Disabled, with a very serious Disease that keeps me from Driving and have no family here in this State or Area that can help with my mail and the postal services I receive from the local and the local postal carrier is one of the best, this would make and cause a greater hardship on my family & my neighbors that are disabled as well,

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

\* This would be-unfavorable for my family  
 if I am disabled and can't get around do to the inability to drive to and from the post office in my community. This would also affect all my friends & neighbors that have Medical Conditions that keep them shut-in  
 Plz Re-consider closing this community's Post office

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

A place for community information.  
Convenient place to send & receive mail  
and packages - Place to obtain P.O. Box

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Community identity will be affected.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Historical Significance - Preserving  
Small town AMERICA.

ROBERT & LUVANNE Stone

Signature of Postal Customer

912 Twin Oaks Rd

Gepp AR 72538

4/15/11

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If the Gepp Post Office closes I would have to drive over 10 miles to Viola get all my postal needs taken care of. This would be a big inconvenience to me since I have to rely on people to take me there.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I believe this would effect our community very much. Most people in this area are elderly people and having to drive all the way to Viola would be very hard on us.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I think that the Postal Service should consider that this Gepp Post Office has been open for a long time and yes things change but to close this office would be a very bad decision.

Nell M. Shrable

Nell M. Shrable

Name of Postal Customer

Signature of Postal Customer

369 Shadycrest Trail

Mailing Address

Gepp, AR 72538

City, State, and ZIP Code

4-15-11

Date

## Optional Comment Form

DOCKET NO. 1364672  
ITEM NO. 38  
PAGE 25

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

MOST OF THINGS I ORDER FROM MAIL ORDER PLACES WON'T FIT IN MY MAIL BOX. IF I AM NOT HOME WHEN THE POSTMAN RUNS THEN I WOULD HAVE TO DRIVE ALL THE WAY TO VIOLA TO PICK IT UP!  
I ORDER 90% OF MY MEDICATION, 3 PRESCRIPTIONS ARE HEART MEDS, IF I NEEDED THEM BEFORE THE POSTMAN RUNS, HE RUNS AT MY HOME AROUND 3:30 - THEN I WOULD HAVE TO DRIVE 8 MILES TO VIOLA TO GET THEM

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

~~IT WOULD BE A HANDS UP TO THE POSTAL~~ IT WOULD BE A HANDS UP TO THE POSTAL CUSTOMER AS MOST OF US ARE OLDER FOLKS.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

LAST WEEK MY MAIL ORDER PRESCRIPTION - 7 PRESCRIPTIONS - WENT TO ELIZABETH, AR. (KAREN); DROVE ALL THE WAY TO ELIZABETH POST OFFICE ON HER NOON HOUR TO PICK UP MY MEDS SO I WOULD GET THEM THAT AFTERNOON.

John J. Brown  
Name of Postal Customer

John J. Brown  
Signature of Postal Customer

986 Hwy 82 N.  
Mailing Address

GEPP, AR. 72538  
City, State, and ZIP Code

4-4-2011  
Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

*Later mail. Extra gas to get to Viola.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*Loss of  
Gepp identity. A loss of community.*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*Jeff Shrable*

*Jeffrey D. Shrable*

Name of Postal Customer

*18718 Hwy 62W*

Signature of Postal Customer

Mailing Address

*Gepp, AR 72538*

*5/11/11*

City, State, and ZIP Code

Date



**A. Office**

Name: GEPP State: AR Zip Code: 72538  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR01 County: FULTON  
EAS Grade: 11 Finance Number: 043438  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 05/18/2011  
Fax No: (650) 577-5059

## Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	<u>22</u>
Favorable comments	<u>0</u>
Unfavorable comments	<u>22</u>
No opinion expressed	<u>0</u>
Total comments returned	<u>22</u>

### Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):  
Customers expressed concern for loss of community identity  
Response:  
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. Concern (UnFavorable):  
Customers were concerned about mail security  
Response:  
CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.
3. Concern (UnFavorable):  
Customers felt the cost of postage was increasing while service was decreasing  
Response:  
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
4. Concern (UnFavorable):  
Customers were concerned about having to travel to another post office for service  
Response:  
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
5. Concern (UnFavorable):  
Customers were concerned about later delivery of mail  
Response:  
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
6. Concern (UnFavorable):  
Customers were concerned about senior citizens  
Response:  
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

### Nonpostal Concerns

The following nonpostal concerns were expressed



Date of Posting: 03/14/2011

Posting Round Date:

Date of Removal: 05/15/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE GEPP, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1364672 - 72538

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster is reassigned on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post Office is vacant, postal rental property has been foreclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 ( 85 revenue units) in FY 2008; \$21,431 ( 56 revenue units) in FY 2009; and \$19,216 ( 50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 08, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On February 23, 2011, 292 questionnaires were distributed to delivery customers of the Gepp Post Office. Questionnaires were also available over the counter for retail customers at the Gepp Post Office. 98 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 60 unfavorable, and 33 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Viola Post Office, an EAS-16 level office. Window service hours at the Viola Post Office are from 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There are 66 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt level service was decreasing

**Response:** The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** Customers were concerned about having to travel to another post office for service

**Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern:**

Customers felt the cost of postage was increasing while service was decreasing

**Response:**

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

7. **Concern:**

Customers were concerned about later delivery of mail

**Response:**

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

8. **Concern:**

Customers expressed concern for the PMR

**Response:**

9. **Concern:**

Customers felt the level of service was decreasing

**Response:**

The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Cattle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltop Real Estate, J&J Lawncare, Boatell, Divilbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 1,200</u>
Total Annual Costs	\$ 45,479
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,479</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Gepp Post Office provided delivery and retail service to 41 PO Box customers and 189 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$45,479 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MARK MERRITT  
Manager, Post Office Operations

03/14/2011  
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/14/2011																								
2. Post Office Name GEPP		3. State and ZIP + 4 Code AR, 72538-9998																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County FULTON	7. Congressional District AR01																									
8. Reason for Proposal to Discontinue Post Office is vacant, postal rental property has been foreclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 10/01/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F Sat a. Lobby Time M-F 8:00 - 16:15 Sat 9:00 - 10:00 Total Window Hours Per Week 37.25																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 41 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 189 f. Total 230 g. No. Receiving Duplicate Service 5 h. Average No. Daily Transactions 13.60		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>511</td> <td>250</td> </tr> <tr> <td>b. Newspaper</td> <td>131</td> <td>0</td> </tr> <tr> <td>c. Parcel</td> <td>12</td> <td>5</td> </tr> <tr> <td>d. Other</td> <td>4</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>658</td> <td>255</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	511	250	b. Newspaper	131	0	c. Parcel	12	5	d. Other	4	0	e. Total	658	255	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	511	250																										
b. Newspaper	131	0																										
c. Parcel	12	5																										
d. Other	4	0																										
e. Total	658	255																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																								
2008		\$ 32,609	\$ 33168	\$ 11,111																								
2009		\$ 21,431																										
2010		\$ 19,216																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 03/31/2017 Annual Lease \$ 1200 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: the modular building site has been foreclosed - no eviction date as yet																												
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed):																										
		Name VIOLA PO EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 07:30 16:00 SAT 09:00 11:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 66																										
18. Businesses in Service Area: No: 35		20. Nearest Post Office (if different from above):																										
Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Sencation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Cattle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chef-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltop Real Estate, J&J Lawncare, Boatell, Divilbiss Dairy Co., Alph Baking Co.		Name VIOLA PO EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 07:30 16:00 SAT 09:00 11:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 66																										
21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC ( ) (501) 228-4171																								
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Location LITTLE ROCK, AR																										



06/01/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
GEPP  
Docket Number 1364672 - 72538

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script that reads "David Camp".

DAVID CAMP  
District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	GEPP, AR, 72538-9998
EAS Level:	11
District:	ARKANSAS PFC
County:	FULTON
Congressional District:	AR01
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	retired
Alternate Service Proposed:	Highway Contract Route Service
Customers Affected:	
Post Office Box:	41
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	189
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
<b>Total number of customers:</b>	<b>230</b>

Date	Action
09/10/2011	Office suspended. Reason suspended: The current OIC/PMR Karen Shrable is due a 5 day break on 10 Sept 2011 and there are NO employees available in Area 4 to fill this position for this 5 day period. OIC Karen Shrable at the Gepp Post Office requested a transfer to the Henderson Post Office with the condition that she transfer in as Officer In Charge to that office. Because another employee was selected 20 August 2011 for the detail at the Henderson Post Office, Karen removed herself from the transfer as a PMR employee to the Henderson Post Office.
	Suspension notice sent to Headquarters.
10/01/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 1
12/02/2010	District manager authorization to study.
02/23/2011	Questionnaires sent to customers. Number sent: 292 Number Returned: 98 Analysis: Favorable 5 Unfavorable 60 No Opinion 33
	Petition received. Number of signatures: 0 Concerns expressed:
07/19/2011	Congressional inquiry received: Yes Concerns expressed:
09/01/2011	Proposal and checklist sent to district for review.
03/14/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
09/01/2011	Proposal and invitation for comments posted and round-dated.
05/18/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 22 No Opinion 0 22
None	Premature PRC appeal received. Concerns expressed:
03/14/2011	Updated PS Form 4920 completed (if necessary).
06/01/2011	Certification of the official record.
06/01/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
06/08/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
08/04/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
09/02/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

JACKIE STUBITSCH Name/Title	
JACKIE STUBITSCH District Post Office Review Coordinator	

(501) 228-4231 Telephone Number	
(501) 228-4231 Telephone Number	





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06/01/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Gepp Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Michael Davis Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "David Camp", with a stylized flourish at the end.

DAVID CAMP  
DISTRICT MANAGER  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1364672.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the GEPP was received by 06/08/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 08/04/2011

Date of Removal: 09/05/2011



FINAL DETERMINATION TO CLOSE  
THE GEPP, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1364672 - 72538

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Post Office is vacant, postal rental property has been foreclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box or general delivery customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 ( 85 revenue units) in FY 2008; \$21,431 ( 56 revenue units) in FY 2009; and \$19,216 ( 50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 08, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On February 23, 2011, 292 questionnaires were distributed to delivery customers of the Gepp Post Office. Questionnaires were also available over the counter for retail customers at the Gepp Post Office. 98 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 60 unfavorable, and 33 expressed no opinion.

One congressional inquiry was received on July 19, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Viola Post Office, an EAS-16 level office. Window service hours at the Viola Post Office are from 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There are 66 post office boxes available.

The proposal to close the Gepp Post Office was posted with an invitation for comment at the Gepp Post Office and Viola Post Office from March 14, 2011 to May 15, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for loss of community identity  
**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt level service was decreasing  
**Response:** The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** Customers were concerned about having to travel to another post office for service

- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6. **Concern:** Customers felt the cost of postage was increasing while service was decreasing
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
7. **Concern:** Customers were concerned about later delivery of mail
- Response:** A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
8. **Concern:** Customers expressed concern for the PMR
- Response:** The PMR is a non-career position
9. **Concern:** Customers felt the level of service was decreasing
- Response:** The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Catlle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltpo Real Estate, J&J Lawncare, Boatell, Divelbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

**III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

**IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 1,200</u>
Total Annual Costs	\$ 45,479
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,479</u>

## **V. OTHER FACTORS**

the property which the modular unit is currently on has been foreclosed on and the building has no running water

## VI. SUMMARY

This is the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Gepp Post Office provided delivery and retail service to 41 PO Box or general delivery customers and 189 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$45,479 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Gepp Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Gepp Post Office and Viola Post Office during normal office hours.



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Dean J Granholm  
Vice President of Delivery and Post Office Operations

08/01/2011

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Date





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08/04/2011

OFFICER-IN-CHARGE/POSTMASTER  
Gepp Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Gepp Post Office Final Determination  
Docket No. 1364672 - 72538

Please post in the lobby the enclosed final determination to close the Gepp Post Office. The final determination must be posted in a prominent place from 08/04/2011 through close of business on 09/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

A handwritten signature in black ink, appearing to read "Jackie Stubitsch".

JACKIE STUBITSCH  
POST OFFICE REVIEW COORDINATOR  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

Enclosures:  
Final Determination Official Record

Date of Posting: 08/04/2011

Date of Removal: 09/05/2011

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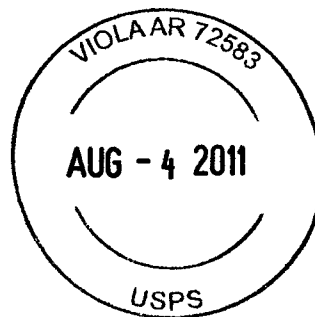
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FINAL DETERMINATION TO CLOSE  
THE GEPP, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1364672 - 72538



**I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS**

The Postal Service is issuing the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Post Office is vacant, postal rental property has been foreclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box or general delivery customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 ( 85 revenue units) in FY 2008; \$21,431 ( 56 revenue units) in FY 2009; and \$19,216 ( 50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

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One congressional inquiry was received on July 19, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Viola Post Office, an EAS-16 level office. Window service hours at the Viola Post Office are from 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There are 66 post office boxes available.

The proposal to close the Gepp Post Office was posted with an invitation for comment at the Gepp Post Office and Viola Post Office from March 14, 2011 to May 15, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers felt the cost of postage was increasing while service was decreasing

**Response:**

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

2. **Concern:**

Customers were concerned about later delivery of mail

**Response:**

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

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1. **Concern:** Customers expressed concern for loss of community identity

**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
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3. **Concern:** Customers were concerned about having to travel to another post office for service

**Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about mail security

**Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about senior citizens

**Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6. **Concern:** Customers expressed concern for the PMR

**Response:** The PMR is a non-career position
7. **Concern:** Customers felt the level of service was decreasing

**Response:** The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
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6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Catlle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltpo Real Estate, J&J Lawncare, Boatell, Divelbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

**III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

**IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
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Total Annual Costs	\$ 45,479
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,479</u>

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## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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## VI. SUMMARY

This is the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

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Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Gepp Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Gepp Post Office and Viola Post Office during normal office hours.



Dean J Granholm  
Vice President of Delivery and Post Office Operations

08/01/2011

Date



ORDER NO. 841

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;  
Mark Acton, Vice Chairman;  
Tony L. Hammond; and  
Nanci E. Langley

Gepp Post Office  
Gepp, Arkansas

Docket No. A2011-60

NOTICE AND ORDER ACCEPTING APPEAL AND  
ESTABLISHING PROCEDURAL SCHEDULE

(Issued September 8, 2011)

Notice is hereby given that, pursuant to 39 U.S.C. 404(d), on September 1, 2011, the Commission received a petition for review of the Postal Service's determination to close the Gepp post office in Gepp, Arkansas. The petition was filed online by Kathy Adams on behalf of the Concerned Patrons of Gepp Post Office (Petitioner). The Commission hereby institutes a proceeding under 39 U.S.C. 404(d)(5) and establishes Docket No. A2011-60 to consider Petitioner's appeal. If Petitioner would like to further explain her position with supplemental information or facts, Petitioner may either file a Participant Statement on PRC Form 61 or file a brief with the Commission no later than October 6, 2011.

*Categories of issues apparently raised.* Petitioner contends that: (1) the Postal Service failed to consider whether or not it will continue to provide a maximum degree of

effective and regular postal services to the community (see 39 U.S.C. 404(d)(2)(A)(iii)); and (2) the Postal Service failed to adequately consider the economic savings resulting from the closure (see 39 U.S.C. 404(d)(2)(A)(iv)).

After the Postal Service files the administrative record and the Commission reviews it, the Commission may find that there are more legal issues than those set forth above, or that the Postal Service's determination disposes of one or more of those issues. The deadline for the Postal Service to file the applicable administrative record with the Commission is September 16, 2011. See 39 CFR 3001.113. In addition, the due date for any responsive pleading by the Postal Service to this Notice is September 16, 2011.

*Availability; website posting.* The Commission has posted the appeal and supporting material on its website at <http://www.prc.gov>. Additional filings in this case and participants' submissions also will be posted on the Commission's website, if provided in electronic format or amenable to conversion, and not subject to a valid protective order. Information on how to use the Commission's website is available online or by contacting the Commission's webmaster via telephone at 202-789-6873 or via electronic mail at [prc-webmaster@prc.gov](mailto:prc-webmaster@prc.gov).

The appeal and all related documents are also available for public inspection in the Commission's docket section. Docket section hours are 8 a.m. to 4:30 p.m., eastern time, Monday through Friday, except on Federal government holidays. Docket section personnel may be contacted via electronic mail at [prc-dockets@prc.gov](mailto:prc-dockets@prc.gov) or via telephone at 202-789-6846.

*Filing of documents.* All filings of documents in this case shall be made using the Internet (Filing Online) pursuant to Commission rules 9(a) and 10(a) at the Commission's website, <http://www.prc.gov>, unless a waiver is obtained. See 39 CFR 3001.9(a) and 3001.10(a). Instructions for obtaining an account to file documents online may be found on the Commission's website or by contacting the Commission's docket section at [prc-dockets@prc.gov](mailto:prc-dockets@prc.gov) or via telephone at 202-789-6846.

The Commission reserves the right to redact personal information which may infringe on an individual's privacy rights from documents filed in this proceeding.

*Intervention.* Persons, other than Petitioner and respondent, wishing to be heard in this matter are directed to file a notice of intervention. See 39 CFR 3001.111(b). Notices of intervention in this case are to be filed on or before October 3, 2011. A notice of intervention shall be filed using the Internet (Filing Online) at the Commission's website unless a waiver is obtained for hardcopy filing. See 39 CFR 3001.9(a) and 3001.10(a).

*Further procedures.* By statute, the Commission is required to issue its decision within 120 days from the date it receives the appeal. See 39 U.S.C. 404(d)(5). A procedural schedule has been developed to accommodate this statutory deadline. In the interest of expedition, in light of the 120-day decision schedule, the Commission may request the Postal Service or other participants to submit information or memoranda of law on any appropriate issue. As required by the Commission rules, if any motions are filed, responses are due 7 days after any such motion is filed. See 39 CFR 3001.21.

*It is ordered:*

1. The Postal Service shall file the applicable administrative record regarding this appeal no later than September 16, 2011.
2. Any responsive pleading by the Postal Service to this Notice is due no later than September 16, 2011.
3. The procedural schedule listed below is hereby adopted.

4. Pursuant to 39 U.S.C. 505, Patricia A. Gallagher is designated officer of the Commission (Public Representative) to represent the interests of the general public.
5. The Secretary shall arrange for publication of this Notice and Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove  
Secretary

### PROCEDURAL SCHEDULE

September 1, 2011	Filing of Appeal
September 16, 2011	Deadline for the Postal Service to file the applicable administrative record in this appeal
September 16, 2011	Deadline for the Postal Service to file any responsive pleading
October 3, 2011	Deadline for notices to intervene (see 39 CFR 3001.111(b))
October 6, 2011	Deadline for Petitioner's Form 61 or initial brief in support of the petition (see 39 CFR 3001.115(a) and (b))
October 26, 2011	Deadline for answering brief in support of the Postal Service (see 39 CFR 3001.115(c))
November 10, 2011	Deadline for reply briefs in response to answering briefs (see 39 CFR 3001.115(d))
November 17, 2011	Deadline for motions by any party requesting oral argument; the Commission will schedule oral argument only when it is a necessary addition to the written filings (see 39 CFR 3001.116)
December 30, 2011	Expiration of the Commission's 120-day decisional schedule (see 39 U.S.C. 404(d)(5))

COMMITTEE TO SAVE GEPP POST OFFICE

PO Box 37

Gepp, Ar. 72538

2011 SEP -2 P 1:47

POSTAL REGULATORY  
COMMISSION  
OF THE SECRETARY

Postal Regulatory Commission, Secretary

901 New York Avenue NW Suite 200

Washington, DC. 20268-0001

Received

AUG 31 2011

August 29, 2011

Office of PAGR

This is a request for an appeal and a petition for review of the Postal Service's Final Determination to close Gepp Post Office in Gepp, Arkansas.

Docket #1364672-72538

We the residents of Gepp, AR respectfully ask that you consider our appeal that this post office NOT be closed for the following reasons.

1. When our post mistress retired it was the responsibility of the Postal Service to replace her. The postal customers of Gepp had no say in the decision not to do so. We should not be penalized.
2. By transferring our service, there will still be an added cost of moving.
3. The pay and benefit to the Viola postmaster will increase, negating supposed savings.
4. The economy of the whole United States is declining and people everywhere have less disposable income. We aren't seeing postal service salaries decline across the board because of this, only services are declining. To penalize your customers for this is false reasoning.
5. There has been no decline in the population of Gepp.
6. For most errands our residents travel west to Mountain Home where there are more choices and lower prices for goods and services. If a person has to go to Viola would necessitate going the opposite direction, thus wasting gas, money and time.
7. For those of us who mail items heavier than a letter or other services will still need to go to the post office (further away).

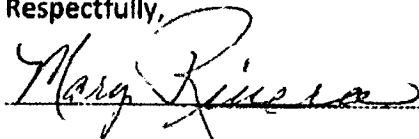
8. If people living in the rural areas are inconvenienced enough they will move to the cities leaving NO ONE to raise the food that can only be raised in the rural areas. The long term result being less food.
9. Since we have not had a postmaster for almost two years it has actually created a savings for the post office. You have only been paying PMR wages, not the EAS-11 and fringe benefits.
10. Rural box customers shouldn't be asked to wait at the highway for a person to provide services. The absurdity of such is beyond imagination.
11. To our knowledge, the Postal Service has never made known to their customers that special services are available to hardship cases. Is there a plan to inform your customers of this by individual mailings?
12. Many mailed items can't be put into a locked rural box because the hole in the box would have to be so large that a hand could go in the box (pharmaceuticals) making those targets of theft.
13. Section 101(b) of Title 39, USC §404 clearly states – "The Postal Service shall provide a maximum degree of effective and regular postal service to rural areas, and small towns where post offices are not self sustaining. No small post office shall be closed solely for operating at a deficit, it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities." How much more specific does Congress have to be?!!!

With all of this said we do not feel that the Postal Service gave this study full consideration and did not have full financial disclosure in their figures.

We know that the task ahead of you is not simple and would appreciate a favorable decision by the Commission to allow the Gepp Arkansas, post office to remain open.

We would be happy to discuss this further to help you make a good decision for the residents of Gepp. Please feel free to call anytime 870-458-2179 or fax to 870-458-2288.

Respectfully,

A handwritten signature in cursive script, appearing to read "Mary Rivera", is written over a horizontal dotted line.

Mary Rivera, Chairman

Before the  
Postal Regulatory Commission  
Washington DC 20268-0001

Gepp Post Office  
Gepp, Arkansas

Docket No. A2011-60

**PUBLIC REPRESENTATIVE'S NOTICE OF EMERGENCY SUSPENSION  
AND REQUEST FOR RELATED RELIEF**

(September 13, 2011)

**I. INTRODUCTION**

This filing is submitted to provide a timely supplement to the record in this case on matters that affect the interests of the general public. It informs the Commission of last week's emergency suspension of the post office in Gepp ("jeep"), Arkansas and the Postal Service's apparent wholesale abandonment of the premises since then. It also seeks interlocutory relief for the patrons of the Gepp Post Office, such as a full and detailed explanation from the Postal Service of the reason for the emergency suspension (if this has not yet been provided); a statement as to whether the office will re-open prior to the expiration of the appeal process; and clarification of the impact of the suspension on the appeal process. This information should also be provided to the Commission in a timely fashion.

This filing is accompanied by a contemporaneous Motion for Acceptance.



## II. RECENT DEVELOPMENT—EMERGENCY SUSPENSION

Gepp is located in northern Arkansas, about 16 miles from Mountain Home, a popular resort and retirement community in Ozarks, and about 114 miles from Little Rock, the state capital. It is also about eight miles from the state of Missouri's southern border.<sup>1</sup>

As the Commission is aware, the Gepp Post Office is another in a long and ever-growing list of post offices across the Nation that the Postal Service is seeking to close. Under the procedural schedule issued in the case, the next filings from the Petitioners and any related comments from the Public Representative are due October 6, 2011. However, Petitioners Rivera and Adams informed me last Thursday that an emergency suspension notice had been posted at the Gepp Post Office, that all post office boxes had been removed, and that a rather cryptic posting told patrons to pick up their mail in Viola. (Viola is also the location the Postal Service has identified as the place where current patrons of the Gepp Post Office will obtain their mail if the closing is approved.) Today, I was informed that it appears the Postal Service has removed all vestiges of its presence from the building in Gepp.

The Postal Service attorney assigned to this case subsequently confirmed, in a telephone conversation, that the reported suspension had, in fact, occurred. At that time, she also said she believed the reason for the suspension was that the Officer in Charge (OIC) was not able to perform her duties, but did not know precisely why that was the case. In a follow-up call, the Postal Service attorney said the reason the OIC could not perform her duties stemmed from contractual terms which require a 5-day break in service after a certain period in service, not illness or extended absence from the area for other reasons. The Postal Service attorney did not know whether the office would re-open after the 5-day break, but confirmed that the post office boxes had been moved to Viola.

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<sup>1</sup> Notice and Order Accepting Appeal and Establishing Procedural Schedule, November 19, 2009 (Order No. 342).

In short, the emergency suspension was not due to fire, flood or some other unexpected problem, but to a clause the Postal Service presumably was aware of (or should have been aware of) when it sought to close the Gepp Post Office. Moreover, if the OIC has been working for the Postal Service for some time, this may not be the first time the 5-day break requirement would have been triggered. If so, it would be useful to know the impact on operations of the Gepp Post Office if one or more previous 5-day breaks have occurred.

### III. REQUESTED RELIEF

Given that some patrons of the Gepp Post Office have invoked the statutory appeal process, it is in the public interest for the Postal Service to provide them with more detailed information about the reason for the emergency suspension. Moreover, under the circumstances, where fire and flood apparently are not an issue, it would have been preferable if this information had been provided to each patron by letter prior to the suspension. A terse notice on the building door may satisfy the strict letter of the law, but leaves the patrons of the local post office seriously questioning the Postal Service's actions and believing that a federal agency is abusing its power.

The assigned Postal Service attorney has informally indicated that the Postal Service may undertake more detailed disclosure to the patrons on its accord. If so, that would provide a limited measure of relief to patrons, especially if the message recognizes the alarm and concern this development has caused. It would also be helpful if the Postal Service provides a copy of that notice to the Commission, as well.

In addition, it is my understanding that the Postal Service, for some time, has followed the practice of keeping post offices open during the appeal process, even if patrons do not technically comply with a Commission rule requiring them to file an application for suspension of a final determination to close. (See rule 3001.114). The Public Representative commends the Postal Service for adopting this practice and

recognizes that circumstances may arise that nevertheless require an emergency suspension during the appeal process. In these cases, it would seem to make sense for the Postal Service to provide the affected patrons with a detailed explanation of the reason for the suspension (apart from a minimal statement posted on the door), to provide information about the possibility of re-opening prior to the expiration of the appeal period, and to address the impact on the appeal process. Out of respect for that process, this information should also be provided to the Commission in a timely manner.

#### IV. CONCLUSION

The emergency suspension of the Gepp Post Office has shaken the patrons who have been participating in the appeal process in good faith. Understandably, some view the emergency suspension as a bureaucratic subterfuge and end-run around the statute. They fear that the closing is a *fait accompli*, and question whether further participation in the process would be a farce. On behalf of the patrons of the Gepp Post Office — and of patrons of post offices that may be similarly affected in the future — I respectfully request that the Commission exercise its good offices to provide the Postal Service with an opportunity to put the Gepp Post Office patrons' fears to rest and to provide appropriate equitable relief.

The Petitioners in this case and the Postal Service are aware of this filing and its general contents.

I would like to acknowledge the effort the Petitioners have put into contacting me and explaining this development. Without that effort, I would not have been aware of the emergency suspension. I also acknowledge the promptness with which the assigned Postal Service attorney and others in the United States Postal Service's Office of General Counsel responded to my inquiries about this matter. I recognize that their resources are especially strained at this time.

Respectfully submitted,

Patricia A. (Pat) Gallagher  
Public Representative

901 New York Avenue NW Suite 200  
Washington DC 20268-0001  
202-789-6824 (telephone)  
202-789-6861 (fax)  
[pat.gallagher@prc.gov](mailto:pat.gallagher@prc.gov)



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### EMERGENCY SUSPENSION NOTICE

An Emergency Suspension of operations has been initiated on Gepp Post Office. The Postmaster Relief (PMR) has decided not to continue her employment with the U.S. Postal Service (USPS). PMR positions are for non-career employees hired for a term not-to-exceed 360 calendar days, followed by a five day break in service. A PMR reappointment was offered but again the PMR decided not to continue her employment with the USPS. Unable to find a replacement, a suspension of operations at the Gepp was necessary.

While the office is suspended, PO Box service will be available from the Viola Post Office located 6 miles from the Gepp office at 9971 Highway 62 W. Customers presently receiving rural delivery will not experience a change in service, with the exception of picking up parcels and accountable mail at the Viola office. Customers currently using Gepp in the last line of their mailing address will continue to Gepp, AR 72538.

Retail Service will be available from the Viola Post Office. Window service hours at Viola are from 7:30 – 12noon / 1:00-4:00pm Monday – Friday, and 9:00-11:00am on Saturdays.

If you have additional questions, please contact the Viola Post Office at (870) 458-2204.

DOCKET NO.  
ITEM NO.  
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POSTAL CUSTOMER